

Your rates for 2024/2025

There has been an increase of 4.7% across all ratepayer categories for rates and charges this year.

Two waste drop-off vouchers may be included with your 2024/2025 rates notice - each can be used as payment for a load of domestic waste at Council's Regional Waste Management Facility (terms and conditions apply).

How your rates are calculated

Council uses a number of rating zones in the municipality based on planning zones, as described by the Northern Territory Planning Scheme's zoning maps for Alice Springs. Levied rates are set for each rating zone.

Your rates are calculated as the greater of a percentage of the unimproved capital value of your land, or at the minimum rate, dependent on your property's zoning.

Property (land only) valuations are determined by the Valuer-General and performed every three years.

Early Bird Draw - WIN a rates refund!

Pay your annual rates and charges (and any arrears) IN FULL by the first instalment date (6 September 2024) and you could win a rates refund!

TEN winners will be drawn by the Mayor on Wednesday, 25 September 2024. Names will be published on Council's website, social media channels and in the Centralian Today on Thursday 3 October 2024.

The Early Bird Draw applies to individuals only (being a natural person, not companies, government bodies, or incorporated bodies), who are entered in the Early Bird Draw to win a refund on their rates not exceeding \$3,000. Waste management and collection charges are not included in the refund.

Permit No. TLP 1175

How to pay your rates

EzyBill

Sign up to EzyBill here alicesprings.ezybill.com.au to have your Rate Notice delivered electronically to your nominated email address.

BPAY View

Register for BPAY View to manage your rates via online banking by following the links on Council's website.

BPAY

Make payments directly from your cheque, savings or credit card account by quoting the BPAY biller code and reference number, as shown on your rates notice.

Online Payments

Make payments directly by following the online payment links on Council's website.

In Person

Cash, MasterCard, Visa or cheque payments accepted at the Civic Centre 93 Todd Street, between 8am-5pm weekdays.

Mail

Post cheques or money orders, payable to Alice Springs Town Council to: Alice Springs Town Council, PO Box 1071, Alice Springs NT 0871

Phone

Pay with MasterCard or Visa by calling: 1300 437 967

Direct Debit

Direct Debit Application

forms are available from Council's website and Civic Centre. This will authorise Council to debit your bank account on the instalment due date; or as arranged (i.e. weekly, fortnightly, or monthly).

Payroll Deduction

NT Government employees and certain organisations may pay their rates via regular **payroll deductions** - contact Council's Rates Officers for details. Please note, ratepayers remain responsible for ensuring payments are made in full by the instalment due dates.

Concessions for Pensioners

Concessions for eligible pensioners are automatically included on the rates notice. If you have not received your concession, please contact Council's Rates Officers.

Other Concessions

In compliance with Council's Revenue Policy, ratepayers applying for other **approved concessions** must do so before the first instalment due date.

Your Rates 2024/2025



astc@astc.nt.gov.au

Working for the Community

For further information, please contact Council on (08) 8950 0500



Alice Springs Town Council Civic Centre, 93 Todd Street
Monday to Friday, 8am-5pm | (08) 8950 0500



is a lot to be excited about, for people of all ages. One of the highlights in the coming year is the development of the Regional Skate and Play Precinct at Newland Park. This is a project we've been talking about for some time and we've allocated \$5.65million over the next two years to bring it to life.

In addition to the Regional Skate and Play Precinct, this budget highlights our commitment to maintaining essential services and infrastructure. From road maintenance to waste management, we have allocated resources prudently to ensure that our town continues to function smoothly and efficiently. We understand the importance of fiscal responsibility, and every dollar spent has been carefully considered to maximize its impact.

Your feedback has been instrumental in shaping this year's budget, and we will continue to seek your input as we work together to build a better Alice Springs.

I am immensely proud of the progress we have made thus far, but I am also mindful of the challenges that lie ahead. With your support and collaboration, I am confident that we can overcome these challenges and create a brighter future for all who call Alice Springs home.

Matt Paterson, Mayor



Message from the Mayor

Dear Resident,
Our town continues to evolve, and this year, Council's focus remains on enhancing liveability for all residents. We have put a strong emphasis on improving infrastructure in the coming year and there

Council's Budget for 2024/2025

Council's expenditure budget has been based on five strategic objectives:

1. Liveability: Through planning for upgraded and new facilities, Council will bring Alice Springs' unique character and landscape to life while activating key spaces across the municipality.

Highlights include:

- » Regional Skate and Play Precinct- \$5.8M
- » Jim McConville lighting- \$2.2M
- » Araluen Park upgrades- \$908,000

2. Safety: Council are committed to working with all levels of government, as well as the community and individuals, to ensure Alice Springs becomes a safer place to live:

Highlights include:

- » Footpath program- \$1.1M
- » Road reseal program- \$681,000

3. Environment: Council recognises its role in Climate Action and preserving the liveability of the town. We remain dedicated to reducing Council's environmental footprint and contributing to a sustainable future for generations to come.

Highlights include:

- » Greening Strategy (including parks and trees)- \$83,350

4. Economy: Council will proactively pursue opportunities to support local business owners in Alice Springs and encourage the creativity and ingenuity that makes our region unique.

Highlights include:

- » CBD regeneration detailed designs- \$2M
- » Economic Development Plan- \$200,000

5. Governance & Civic: Council commits to demonstrating our rigorous and thoughtful decision-making process at every available opportunity.

Measures of success include:

- » Regional Waste Management Facility capital and plant renewals - \$1.09M
- » ICT Networking and computer infrastructure- \$511,300

When to pay your rates

If paying your rates in full, payment must be made by the first instalment date of 6 September 2024. Alternatively, rates can be paid in four equal instalments, before or on the following dates:

- » **1st Instalment** – Friday, 6 September 2024
- » **2nd Instalment** – Friday, 1 November 2024
- » **3rd Instalment** – Friday, 31 January 2025
- » **4th Instalment** – Friday, 11 April 2025

If instalments are not received by the due dates, a penalty will apply on the outstanding amount from the due date until the date payment is received. This penalty is 9% per annum and calculated on a daily basis. All remaining instalments are due on the dates specified and will not incur a penalty unless overdue.

If you experience difficulty paying your rates, please contact a Rates Officer on (08) 8950 0500 to discuss and avoid potential cost recovery procedures.

Where do your rates go?

**The indicative spend for every \$100*

\$8.06

**Community Services
Library, Art & Culture**

Community Services, Events, Art & Culture, Library Services, Youth Programs, Senior Citizens, Ranger Services.

\$3.11

Recreation & Leisure

Aquatic & Leisure Centre, Sporting Facilities.

\$7.57

Environmental, Parks & Gardens

Environmental, Parks, Ovals & Playground Maintenance, Trees.

\$10.50

Waste Services

Waste Collection, Regional Waste Management Facility Operations, Landfill Rehabilitation.

\$21.02

Governance & Administration

Governance, Risk, Councillors, Management, Finance, Organisational Development, Information Technology.

\$26.14

Capital Works

\$7.97

Technical Services & Facility Maintenance

Engineering, Building Maintenance, Cemeteries.

\$15.63

Operations

Maintenance of Council's Roads, Footpaths, Drains & Infrastructure, Street Lighting, Operational.

