



Ordinary Council

Business Paper for June 2021 (Corporate Services)

Tuesday, 8 June 2021
Civic Centre

Mayor Damien Ryan
(Chair)

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alicesprings.nt.gov.au



ALICE SPRINGS TOWN COUNCIL
ORDER OF PROCEEDINGS
FOR THE
ORDINARY MEETING OF THE THIRTEENTH COUNCIL
TO BE HELD ON TUESDAY 8 JUNE 2021
AT 5.30PM IN THE COUNCIL CHAMBER, ALICE SPRINGS

- 1. OPENING BY MAYOR DAMIEN RYAN**
- 2. PRAYER**
- 3. APOLOGIES**
- 4. WELCOME**
- 5. PUBLIC QUESTION TIME**
- 6. DISCLOSURE OF INTEREST**
- 7. MINUTES OF THE PREVIOUS MEETING**
 - 7.1 [Minutes of the Ordinary Open Meeting held on 25 May 2021](#)
 - 7.2 Business Arising from the Minutes
- 8. ORDERS OF THE DAY**
 - 8.1. That Elected Members and Officers provide notification of matters to be raised in General Business.
- 9. DEPUTATIONS**

Morris Stuart, Central Australian Singing Incorporated.
- 10. PETITIONS**
- 11. MEMORIALS**

12. NOTICE OF MOTIONS

13. REPORTS OF CORPORATE SERVICES

13.1. [Application for new Liquor Licence – SGRD PTY LTD](#)
[Report 379/ 21 cncl](#)

13.2. [Protect Alice Update Report](#)
[Report 380/ 21 cncl](#)

14. REPORTS OF OTHER DIRECTORATES

14.1. [UNCONFIRMED Minutes - Seniors Coordinating Committee - 21 April 2021](#)

14.2. [UNCONFIRMED Minutes - Tourism, Events and Promotions Committee - 22 April 2021](#)

14.3. [UNCONFIRMED Minutes - Tourism, Events and Promotions Committee - 20 May 2021](#)

14.4. [UNCONFIRMED Minutes - Cemeteries Advisory Committee - 1 June 2021](#)

14.5. [Recommendations from Technical Services Advisory Committees](#)

15. QUESTIONS WITHOUT NOTICE

16. GENERAL BUSINESS

17. MATTERS FOR MEDIA ATTENTION

18. NEXT MEETING - (Finance) Tuesday 22 June 2021, 5.30pm

19. ADJOURNMENT OF OPEN MEETING

20. RESUMPTION OF MEETING IN CONFIDENTIAL

21. APOLOGIES

22. DEPUTATIONS

23. PETITIONS

24. ORDERS OF THE DAY

24.1. That Elected Members and Officers provide notification of matters to be raised in General Business.

25. DISCLOSURE OF INTEREST

26. MINUTES OF THE PREVIOUS MEETING – CONFIDENTIAL

26.1. [Minutes of the Ordinary Confidential Meeting held on 25 May 2021](#)

26.2. Business Arising from the Minutes

27. CONFIDENTIAL REPORTS OF CORPORATE SERVICES

- 27.1. [CONFIDENTIAL Council Media Relations Overview](#)
Report 380 / 21 cncI
- 27.2. [CONFIDENTIAL Human Resources Report](#)
Report 381/ 21 cncI
- 27.3. [CONFIDENTIAL ICT/Registry Report](#)
Report 382/ 21 cncI
- 27.4. [CONFIDENTIAL Traditional Owner Community Safety Patrol Pilot Program](#)
Report 384/ 21 cncI
- 27.5. [CONFIDENTIAL Governance Report](#)
Report 377/ 21 cncI
- 27.6. [CONFIDENTIAL Youth Empowerment Program Update](#)
Report 378/ 21 cncI

28. CONFIDENTIAL REPORTS OF OTHER DIRECTORATES

- 28.1. [Todd Mall Revitalisation Project](#)
CONFIDENTIAL - Report No 379 / 21 cncI
- 28.2. [CONFIDENTIAL - UNCONFIRMED Minutes - Cemeteries Advisory Committee - 1](#)
June 2021

29. QUESTIONS WITHOUT NOTICE

30. GENERAL CONFIDENTIAL BUSINESS

31. MOVING CONFIDENTIAL ITEMS INTO OPEN

32. CLOSURE OF MEETING



Robert Jennings
CHIEF EXECUTIVE OFFICER
Thursday, 3 June 2021

Petitions - *Petitions received at a meeting will be held over for consideration at the next monthly meeting pursuant to clause 9 of the Alice Springs (Council Meetings and Procedures) By-law.*

Open Minutes of Council – *Unconfirmed Open minutes of the meeting and associated reports not prescribed as Confidential, will be available for public inspection within ten days after the meeting pursuant to Section 67 of the Local Government Act 2008.*

Notice of Motions by Elected Members – *Notice must be given so that it can be included with the Business Paper circulation on the Wednesday prior to the Council meeting. Clause 6 of the By-Law requires that the Notice of Motion shall be included with the Business Paper.*

MINUTES OF THE **ORDINARY** MEETING OF THE THIRTEENTH COUNCIL HELD ON TUESDAY
25 MAY, 2021 AT 5:30PM IN THE CIVIC CENTRE, ALICE SPRINGS

1. ATTENDANCE

1.1 Opening of the Meeting by the Mayor (Chair)

Mayor Damien Ryan declared the meeting open at **5.30pm** and welcomed all present to the meeting.

Mayor Ryan acknowledged the Central Arrernte people who are the traditional owners and custodians of Alice Springs.

Media present Alice Springs News, ABC Alice Springs and NT News

PRESENT

Mayor D. Ryan (Chair)
Deputy Mayor J. Price
Councillor G. Auricht
Councillor M. Banks
Councillor J. Cocking
Councillor J. de Brenni
Councillor E. Melky
Councillor M. Paterson
Councillor C. Satour

OFFICERS IN ATTENDANCE

Mr R. Jennings – Chief Executive Officer (CEO)
Mr D. Nellikat – Manager Developments
Ms S. Taylor – Director Corporate Services
Ms E. Williams – Executive Assistant (Minutes)

2. PRAYER

The prayer was read by Pastor Robin Zadow from the Lutheran Church Alice Springs.

3. APOLOGIES

Nil

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4. WELCOME

Nil

5. PUBLIC QUESTION TIME

Matt Voight asked for information on the Skate Park closure and what is being done about the re-surfacing. Is there a timeline on its re-opening?

The CEO advised that the concerns have been heard and Officers are currently working on both a short-term and long-term solution. A working group will be established with members of the skating community. As yet, there isn't a date on which the Park will be re-opened.

Greg Barnes asked if there was a timeline for when the Skate Park will be re-open?

The Mayor reiterated the previous comments of the CEO that the Officers are working on both short-term and long-term solutions.

Greg went on to ask for more details on the consultation and for the current painted surface to be removed to fast-track the return of the Park to users. Is there a plan for a youth space to be made available in the meantime? Could something be installed in drains etc. and not be removed?

The CEO responded that options around alternative spaces for use in the meantime are being investigated. There are insurance and risks associated with using drains etc. as alternative spaces for skating.

Councillor Paterson replied that in 2018 he proposed installing a three-level Skate Park which was supported but it didn't go forward due to a lack of community support and that he hopes that the next Council support a new Skate Park. A portion of land at Snow Kenna Park is currently with the Northern Territory Government for consideration.

Tamara Burlando spoke as a mother is representing other parents/carers. The Skate Park is inclusive for everyone and asked that there be Skate Parks around town and not just one big one. There are different ability levels accessing the space with a comfortable space for parents/carers to also be installed and can this be included in the plan?

Councillor de Brenni reiterated that community support is required.

Councillor Cocking thanked the gallery for attending which shows the support in Alice Springs for skating.

Billeigh Waaha responded to Councillor Paterson in that there was support for the Newland Park location by the skating community but local residents were against it being installed

The Mayor advised that the community result figures showed that there wasn't local support. Councillor Paterson rephrased his comment to say that there was limited support rather than no support.

Billeigh asked that if it becomes apparent through the working group that second park is

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required, will that be considered?

The Mayor responded that unfortunately it all comes down to funding but with a strong plan, funding bodies could be approached.

Carly Kennedy asked the question that when will decision makers collaborate in the best interests of youth, children and families and look towards of commitment of justice re-investment?

Mayor Ryan responded that an answer to this question may follow after the working group meeting.

Rainer Chlanda asked about the community developing a DIY Skate Park and that other Councils around the world have found ways around the legalities. A new Skate Park needs to be in a central location and part of the community.

Mayor Ryan advised that not all drains are owned by Council and that this will also be part of the working group.

The CEO responded that this will be part of the working group information

Councillor Banks thanked everyone in the gallery representing the skating community and that she will be working towards having the skate park opened asap.

Councillor Melky asked if the petition was being received this evening?

Mayor Ryan advised that if this is done, it can't be discussed for a month.

The CEO left the Chamber at 6.14pm

The CEO returned to the Chamber at 6.15pm

6. DISCLOSURE OF INTEREST

6.1 Councillor Cocking Item 15.3.1 – UNCONFIRMED Minutes - Public Art Advisory Committee – 14 April 2021

6.2 Councillor Cocking Item 15.3.2 – UNCONFIRMED Minutes - Public Art Advisory Committee – 12 May 2021

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7. MINUTES OF PREVIOUS MEETING

7.1 Minutes of the Ordinary Open Meeting held on 11 May 2021

Moved – Councillor Melky

Seconded – Councillor Paterson

That the minutes of the Ordinary Meeting of the Council held Tuesday 11 May 2021 be confirmed as a true and correct record of the proceedings of that meeting.

CARRIED (21669)

7.2 Business Arising from the Minutes

7.2.1 Councillor Melky – Community Safety

Councillor Melky advised that at the 11 May 2021 Ordinary meeting that he would be forwarding a Motion around community safety and making the Northern Territory Government accountable. Since then, the Local Government Association of the Northern Territory (LGANT) following the annual conference, has written to the Minister to follow through with a separate resolution addressing the same issue. Instead, a collaborative approach will be made with the other Councils.

The Mayor advised that there is a meeting with the LGANT CEO and President on Friday which all Elected Members have been invited to attend.

7.2.2 Councillor Cocking – Item 13.1 – Technical Services Report

Councillor Cocking asked if the Sustainability Policy would be better sitting under the Corporate Services directorate rather than Technical Services?

CEO responded that consideration can be made to this request.

7.2.3 Councillor Banks – Item 15.1 – Asset Management Plan

Councillor Banks advised that she has not yet received a copy of the Asset Management Plan.

The CEO responded that he believes it was emailed but will confirm that it was sent.

7.2.4 Councillor Banks – Item 16.1 – Skate Park

Councillor Banks raised safety concerns regarding the Skate Park painted surface.

The CEO and Manager Developments took the question on notice but advised that Officers have been working with others to find a solution to the Skate Park surface issues.

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Councillor Melky left the Chamber at 6.22pm
Councillor Melky returned to the Chamber at 6.25pm

7.2.5 Councillor Banks – Item 16.6 – Electronic Signage

Councillor Banks asked if the safety of the brightness of the electronic signage on the Centrepont building has been assessed?

CEO responded that correspondence has been sent to the owner around the brightness, but is unsure if a response has been received.

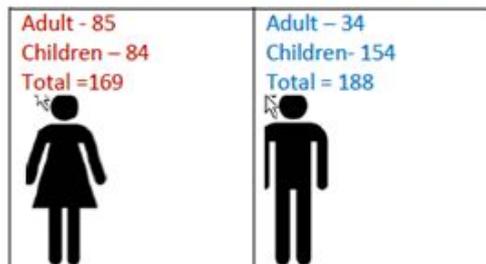
7.2.6 Councillor Banks – Item 16.8 – Traditional Owner Foot Patrol.

Councillor Banks asked for the minutes to include the statistics that were presented in the report (Item 30.3)

Week 1 – Week 6

Night- time shift (between 2000 hrs to 0200 hrs)

- The TO night shifts take place Wednesday to Saturday every week.
- The work planning for first two weeks was, 2X team leaders, 3X team members plus 1X Ranger which rolled on to Week 3 and 4.
- In Week 5 & 6, the team just started to reach required numbers to facilitate an evening and morning shift. Evening shifts 1x team leader 4x team members with Talice guards with a follow up morning shift 1x team leader 2x team members with 1x ILO.
- The total number of people interacted recorded till Week 6 is 357.



Councillor Paterson left the Chamber at 6.28pm
Councillor Paterson returned to the Chamber at 6.30pm

8. MAYORAL REPORT

8.1 Mayor's Report
Report No. 368 / 21 cncI

Moved – Councillor Auricht
Seconded – Councillor Melky

That the Mayor's Report be received.

CARRIED (21670)

7.1

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8.2 Business arising from the Report

8.2.1 Councillor Melky

Councillor Melky, in his role as President of the Rotary Club of Alice Springs, presented Mayor Ryan with a Certificate of Thanks from the Henley on Todd committee for his support of the event.

8.2.2 Councillor Cocking – Item 1.21 – Meeting with Charles Darwin University

The Mayor advised that the Charles Darwin University Professor Scott Bowman AO, Vice-Chancellor has recently commenced in this role and this meeting was part of his visit to Alice Springs.

8.2.3 Councillor Cocking – Item 22 Meeting with Central Land Council

The Mayor advised that this meeting was to discuss CLC and Council connecting the leadership in Alice Springs to work towards bettering the town.

8.2.4 Councillor Cocking – Item 1.26 – Meeting with Flinders Medical School

This meeting was to discuss with the recently appointed Dean Council's views on the Flinders Medical School and what it brings to the town. Also, to discuss other projects the School can be involved in in Alice Springs.

*Councillor Banks left the Chamber at 6.32pm
Councillor Banks returned to the Chamber at 6.34pm*

8.2.5 Councillor Cocking – Item 1.31 – Bob Liddle OAM and Hexacon Energy

This meeting was to discuss potential future development in and around Central Australia. Once the information is received from Hexacon Energy, the Mayor will present a report.

8.2.6 Councillor Paterson – Item 1.28 – Meeting with Maree de Lacey

The Mayor met with Ms de Lacey to discuss future training and understanding of that training especially with the new Local Government Act coming into play.

8.2.7 Councillor Paterson – Item 3.12 - Box Rally BBQ

Mayor Ryan participated in the Men's Shed BBQ as part of the Box Rally event leaving from Alice Springs.

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9. ORDERS OF THE DAY

9.1. That Elected Members and Officers provide notification of matters to be raised in General Business.

9.1.1 Councillor Cocking - Skate Park Users Working Group presentation of motion

9.1.2 Councillor Cocking - Official Memorial for Mr Nelson as part of the next meeting

The CEO will request a piece from CLC and included in the 8 June Ordinary meeting.

9.1.3 Councillor Banks – Skate Park and Federal Funding

Deferred to Confidential.

9.1.4 Councillor de Brenni – Skate Park presentation of motion

The CEO responded that he will need to meet with the user group beforehand but that Council will move as quickly as possible to get the Skate Park re-opened.

*Councillor Melky left the Chamber at 6.47pm
Councillor Melky returned to the Chamber at 6.50pm*

10. DEPUTATIONS

10.1 Incite Arts, Virginia Heydon – Unbroken Land 2020

Ms Heydon presented three of the videos which were produced with support from the grant received via Council with the theme being around water.

Elected Members praised and thanked Ms Heydon for her ongoing work in engaging the community through the arts.

11. PETITIONS

Nil

12. MEMORIALS

Nil

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13. NOTICE OF MOTIONS

Nil

14. FINANCE

14.1. Finance Report
Report No. 370 / 21 cncl

Moved – Councillor Auricht
Seconded – Councillor Melky

That the report be received and noted.

CARRIED (21671)

14.1.1 Business arising from the Report

14.1.1.1 Councillor Auricht congratulated Officers on the quantity of projects delivered within the community and the achievements of Council.

14.1.1.2 Councillor Auricht acknowledged the payment of rates being at 91% which is a positive reflection on the community following on from COVID-19 and asked if this payment percentage is higher than in previous years?

The CEO took the question on notice.

14.1.1.3 Councillor Melky asked the CEO around the approval of the Municipal Plan as to why it isn't being discussed in the Open portion of the meeting?

The CEO responded that it is standard practice for Council to discuss the Municipal Plan in the Confidential portion of the meeting.

Mayor Ryan added that due process needs to be followed and therefore discussed in Confidential.

*Deputy Mayor Price left the Chamber at 7.07pm
Deputy Mayor Price returned to the Chamber at 7.08pm*

*Councillor Paterson left the Chamber at 7.09pm
Councillor Paterson returned to the Chamber at 7.10pm*

14.1.1.4 Councillor Paterson asked for a breakdown on the Capital Projects.

The CEO took the question on notice.

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- 14.1.1.5 Councillor Banks asked for the line-by-line and draft final budget. Director Corporate Services responded that the documents had been email to the Elected Members on the 24th May. Mayor Ryan advised that all the budget meeting information has been available on Diligent. Discussion ensued. Director Corporate Services reiterated that the Municipal Plan is a draft document for 21 days whereby changes can be made before finally being adopted by Council.

7.1

15. REPORTS OF OFFICERS

15.1 CHIEF EXECUTIVE OFFICER

15.1.1. CEO Report
Report No. 370 / 21 cncI

Moved – Councillor Banks
Seconded – Councillor Paterson

That the CEO report be received and noted.

CARRIED (21672)

15.1.2 Business Arising from the Report

15.1.2.1 Councillor Banks – Item 1 – Alice Plaza

The CEO responded that he met with John Huigen and that he is awaiting the discussions from that meeting in writing.

15.1.2.2 Councillor Banks – Item 3 – CARGO

Councillor Banks asked what are the next steps with CARGO, when will an update come back to Council to set the direction?

The CEO responded that the rationale around CARGO has been included in the Confidential portion of his report. Other information has also been made available which the CEO would happily share with Councillor Banks at a future time.

Councillor Banks asked around next steps on the formalizing of the direction of CARGO and next stages.

CEO took question on notice.

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15.2.2.3 Councillor Melky

Councillor Melky asked for the employee figures such as the percentage of indigenous staff and employees in and out be re-introduced into the CEO report. Councillor Cocking agreed that this information is useful.

Councillor Melky asked what is the expectation of the individuals meeting the CEO? Do they all need to be presented to the Elected Members?

The CEO responded that it depends on the meeting and if the Elected Members wish to know more, they can request that information from the CEO.

Discussion ensued.

15.1.2 Call for Nominations to the Development Consent Authority
Report No. 372 / 21 cncI

- A. That Council nominates an Elected Member to represent the Alice Springs Division of the Development Consent Authority; and**
- B. That Council forwards the above nomination and a short biography to Minister Lawler no later than Friday 4 June, 2021**

DEFERRED

15.1.3 Local Government Association of the Northern Territory (LGANT) Call for Nominations to the Minister's Advisory Council for Senior Territorians
Report No. 373 / 21 cncI

Moved – Councillor Melky

Seconded – Councillor Satour

- A. That Council nominates Elected Member(s) in response to the LGANT call for nominations to be a member of the Advisory Council for Senior Territorians; and**
- B. That Council forwards the above nomination and a short biography to LGANT no later than Monday 31 May, 2021**
- C. That Councillor de Brenni be nominated for the position to the Minister's Advisory Council for Senior Territorians.**

CARRIED (21673)

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15.2 CORPORATE SERVICES

15.2.1 Draft Municipal Plan and Budget

Report No. 374 / 21 cncl

Item transferred from Agenda Item 28.2.1

Moved – Councillor Paterson

Seconded – Deputy Mayor Price

- A. That Council endorse the draft 2021/22 Municipal Plan and Annual Budget as presented, for the purpose of public consultation. and;**
- B. That pursuant to Section 65 (2) of the *Local Government Act*, and Regulation 8 of the *Local Government (Administration) Regulations*, the decision, report and attachments, be held in-confidence until presented by the Mayor and CEO on Wednesday 26th May 2021, following this time the decision, report and attachment will be made public on Council's website.**

CARRIED (21688)

Councillor Melky called for a division.

FOR

Councillor Paterson

Councillor Cocking

Councillor de Brenni

Councillor Auricht

Deputy Mayor Price

Mayor Ryan

AGAINST

Councillor Melky

Councillor Banks

Councillor Satour

*Councillor Cocking left the Chamber after declaring a Conflict of Interest at 7.53pm
Councillor Cocking returned to the Chamber at 7.58pm*

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15.3 COMMUNITY DEVELOPMENT

15.3.1 UNCONFIRMED Minutes - Public Art Advisory Committee - 14 April 2021

Moved – Deputy Mayor Price
Seconded – Councillor Melky

That the minutes of the Public Art Advisory Committee held on 14 April, 2021 be received and noted.

CARRIED (21674)

15.3.1.1 Parks Artwork EOI (Agenda Item 4.8)

Moved – Deputy Mayor Price
Seconded – Councillor Melky

That the EOI submission from J9 Stanton be accepted to develop the concept proposal from the Parks artwork.

CARRIED (21675)

15.3.2 UNCONFIRMED Minutes - Public Art Advisory Committee – 12 May 2021

Moved – Councillor Melky
Seconded – Councillor Auricht

That the minutes of the Public Art Advisory Committee held on 12 May, 2021 be received and noted.

CARRIED (21676)

Councillor Melky asked about the decision on the Skate Park mural and what is the result of the action of the graffiti boards?

The Mayor responded that it has been a request of the committee and the cost stems from the type of boards and materials used.

Councillor Banks requested this item to be deferred due to the issues around the Skate Park.

Councillor de Brenni asked if the Skate Park upgrades can be based around the graffiti wall?

7.1

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15.3.2.1 ASALC Concept Design (Agenda Item 4.1)

Moved – Councillor de Brenni
Seconded – Councillor Satour

That the concept design from Karine Trembley for the ASALC artwork be accepted to progress to the design development stage.

CARRIED (21677)

15.3.2.2 Graffiti Board Installation (Agenda Item 5.5)

Moved – Councillor de Brenni
Seconded – Councillor Satour

That Council approves the installation of two graffiti board at the Skate Park, estimated to cost \$10,000

DEFERRED

15.3.2.3 Parks Artwork EOI (Agenda Item 5.7)

Moved – Councillor Banks
Seconded – Councillor Melky

That the EOI submission from Elliot Rich and Mark Twohig be accepted to develop the concept proposal for the Parks artwork.

CARRIED (21678)

Mayor Ryan called for a division.

FOR

Councillor Melky
Councillor Paterson
Councillor Cocking
Councillor Satour
Councillor de Brenni
Councillor Auricht
Deputy Mayor Price
Councillor Banks

AGAINST

Mayor Ryan

7.1

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15.4 TECHNICAL SERVICES

15.4.1 Climate Action Plan Q3 Report
Report No. 364 / 21 cncl

Moved – Councillor de Brenni
Seconded – Councillor Satour

That this report be received and noted

CARRIED (21679)

15.4.2 UNCONFIRMED Minutes - Development Committee - 4 May 2021

Moved – Councillor Auricht
Seconded – Councillor de Brenni

That the minutes of the Development Committee meeting held on 4 May, 2021 be received and recommendations adopted.

CARRIED (21680)

15.4.3 UNCONFIRMED Minutes – Special Meeting of the Parks Advisory
Committee – 12 May 2021

Moved – Councillor Paterson
Seconded – Councillor Cocking

That the minutes of the Special Meeting of the Parks Advisory Committee held on 12 May, 2021 be received and recommendations adopted.

CARRIED (21681)

16. QUESTIONS WITHOUT NOTICE

Nil

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17. GENERAL BUSINESS

17.1 Notice of Motion

Moved – Councillor de Brenni
Seconded – Councillor Melky

That Council Officers work with the Skate Park Users Working Group to expediate interim and long-term solutions that meet user and expectations with urgency.

CARRIED (21682)

17.2 Notice of Motion

Moved – Councillor Cocking
Seconded – Councillor de Brenni

That Council Officers establish a Skate Park Working Group.

CARRIED (21683)

18. MATTERS FOR MEDIA ATTENTION

Media matters will be covered via the media attendance at this meeting.

19. NEXT MEETING

Tuesday 8 June 2021 at 5.30pm (Corporate Services)

20. ADJOURNMENT OF OPEN MEETING

Mayor Ryan declared the meeting adjourned at **8.05pm**

Moved – Councillor Melky
Seconded – Councillor Satour

The Council stands adjourned and resumes in the Confidential Section.

CARRIED (21684)

16 -- CNCL 25/05/2021

Confirmed on _____

CHAIRPERSON _____

Date _____

7.1

UNCONFIRMED

REPORT

Report No. 379/21 cncl

TO: ORDINARY COUNCIL MEETING – TUESDAY 8 JUNE 2021
SUBJECT: APPLICATION FOR NEW LIQUOR LICENCE – SGRD PTY LTD
AUTHOR: DIRECTOR CORPORATE SERVICES – SABINE TAYLOR

EXECUTIVE SUMMARY

The Director of Liquor Licensing has written to Council seeking comment about an application for a new liquor licence from SGRD Pty Ltd. This licence will be used for a restaurant and pub at the Bojangles site at 80 Todd Street, Alice Springs.

RECOMMENDATION

That Council resolve to:

A. Not object to the liquor licence application.

OR

B. Object to liquor licence application, pursuant to section 61 of the *Liquor Act 2019*

REPORT

1. BACKGROUND

The Director of Liquor Licensing wrote to Council on 10 May 2021, seeking comment about an application from SGRD Pty Ltd, with Pearl Randhay as the named licence applicant¹, who is applying for a licence with the intention of opening Bojangles Saloon and Dining Room as a family restaurant and late-night pub.

The application, provided as attachment A, proposes opening hours of 0630hrs – 0200hrs 7-days a week, with liquor being served after 1130hrs. The business itself is described in the application as a family friendly, tourist-oriented restaurant and pub, with an emphasis on old-world charm and boutique spirits, and aims to promote the venue world-wide via a livestreaming service.

2. DISCUSSION

Pursuant to Section 61(2) of the *Liquor Act 2019*, an objection may only be made the following grounds:

- a) That issuing the licence or authority, varying the conditions, substituting other premises or making the material alteration would adversely affect:
 - i. the amenity of the neighbourhood of the licenced premises or proposed licenced premises; or

¹ <https://industry.nt.gov.au/publications/business/publications/advertised-liquor-licence-applications>

- ii. the health, education, public safety or social conditions in the community of the licenced premises or proposed licenced premises;

b) that the applicant is not a fit and proper person.

Whilst due consideration will be given to any objection raised by Council, or any lack thereof, ultimately the Northern Territory Liquor Commission will make the final decision regarding this application.

3. POLICY IMPACTS

Within the *Alice Springs Town Council Strategic Plan 2018-2021* there are policy areas that would support either option.

4. FINANCIAL IMPACTS

Nil

5. SOCIAL IMPACTS

Alcohol-related harm within Central Australia and it surrounds is a complex issue that impacts many people and the wider community. Council has a responsibility to represent the best interest of its residents, making sure that decisions such as these are reflective of wider needs. Such wider needs relate not only to the reduction of alcohol related harm, but also the promotion of business and enterprise within the community, noting that neither is mutually exclusive.

6. ENVIRONMENTAL IMPACTS

Nil

7. PUBLIC RELATIONS

Public opinion will often be divided in these instances, with parties either side of the decision feeling strongly about their areas. Clear communication on Council's part will ensure that any adverse coverage is effectively managed.

8. ATTACHMENTS

Attachment A – Notice of Application for Grant of Liquor Licence



Sabine Taylor
DIRECTOR CORPORATE SERVICES

LIQUOR ACT

NOTICE OF APPLICATION FOR GRANT OF A LIQUOR LICENCE

SGRD Pty Ltd hereby gives notice they have applied to the Director of Liquor Licensing for the grant of liquor licence with a *public bar authority*, *late night authority* and *BYO authority* for the premises to be known as Bojangles Saloon and Dining Room, situated at 80 Todd Street, Alice Springs.

Proposed days and hours of trade (sale of liquor)

- Seven days a week including public holidays – between the hours of 11:30 am and 2:00 am the following day
- Good Friday and Christmas Day – 11:00 am and 9:00 pm
- The premises will be open for the sale of breakfast and lunch, without the sale of liquor from 6:30 am each day

Nature of the proposed business

- Family owned iconic and oldest pub with a touch of quiet sophistication and a fresh perspective
- Live entertainment streamed online 7 days a week and through the NT Radio on weekends
- Finest family friendly contemporary pub whilst keeping the old-age charm
- Breakfast, lunch and dinner 7 days a week
- Extensive menu with a cross between restaurant and steak house, along with a range of tapas/snacks to be available at all times the venue is operational
- Full range of liquor as well as a selection of low, mid-strength and non-alcoholic products

Objections

An objection may only be made on the following grounds:

- (a) that issuing the licence or authority, varying the conditions, substituting other premises or making the material alteration would adversely affect:
 - (i) the amenity of the neighbourhood of the licensed premises or proposed licensed premises; or
 - (ii) the health, education, public safety or social conditions in the community of the licensed premises or proposed licensed premises;
- (b) that the applicant is not a fit and proper person.

Only the following may make an objection:

- (a) a person residing or working in the neighbourhood of the licensed premises or proposed licensed premises;
- (b) the owner or occupier of land in the neighbourhood of the licensed premises or proposed licensed premises;
- (c) a local council of the local government area where the licensed premises or proposed licensed premises are located;
- (d) a Member of the Legislative Assembly;
- (e) a police officer or employee of the Police Force, acting in that capacity;
- (f) a member or employee of the Northern Territory Fire and Rescue Service, established under the Fire and Emergency Act 1996, acting in that capacity;
- (g) an Agency or public authority that performs functions relating to public amenities, including health, education and public safety;

(h) a charity or a community-based organisation or body.

The objection must be lodged with the Director within 28 days of the publication of the last notice and:

(a) be in writing or in a form approved by the Director that is suitable for someone unable to effectively communicate in writing; and

(b) be signed by or on behalf of the person or body making the objection; and

(c) set out the grounds of the objection and the facts relied on to support those grounds.

Objections are to be lodged with the Director by email at DirectorLiquorLicensing.DITT@nt.gov.au.

Applicant's right to respond to objection

The Director must provide the applicant with any objections lodged and notice of their right to respond to the objection.

Dated this 15 May 2021

9/5/21 8:21 PM

18 March 2021

Director of Liquor Licensing
GPO Box 1154
DARWIN NT 0801

Dear Sir

**BOJANGLES SALOON AND DINING ROOM LIQUOR LICENCE APPLICATION –
DETAILED SUBMISSIONS**

These are further detailed submissions required under the *Liquor Act 2019 (NT)* for the accompanying liquor licence application.

SGRD Pty Ltd; ACN: 628 238 344

The company has been active since August 2018.

Fit and proper person

I am the Sole Director of SGRD Pty Ltd and the proposed licensee, have the right skills and knowledge to run the business. I have always held and thrive to maintain a high character as a community member, businesswoman and as a passionate young person.

I have worked in private and public sector at various different capacities in the Northern Territory (Tennant Creek and Alice Springs) over the years. I worked in various different departments within the NT Government and Local Government. I have been an active part of the community in Tennant Creek and Alice Springs and have been a part of various community organisations, I thrive to be a good citizen and give back to my beautiful community when and wherever I can.

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I understand my responsibilities as a liquor license holder, as a businesswoman, and as a community member through the positions I have held in the past and currently hold. I have never breached liquor laws or any other law in my entire life. I have never even received a fine or a traffic offence. I have demonstrated a responsible attitude towards managing and carrying out financial responsibilities throughout the time I have spent in Australia and owned another business in town, which is one of the busiest and best café in Alice Springs. I have never been declared bankrupt or had action taken against me under bankruptcy laws.

Associates

I am the sole Director of the SGRD Pty Ltd and is the proposed nominee for Bojangles Saloon and Dining Room.

My husband will be managing the kitchen operations as a Head Chef/Kitchen Supervisor but does not hold any shares in the company.

In the public interest

(a) minimising the harm or ill-health caused to people, or a group of people, by the consumption of liquor

I have tried to consult widely on this application. I made several efforts for days to get in touch with PAAC, I called PAAC Policy Co-ordinator on a daily basis; information available to public on their website but no one ever answered the phone.

Serving alcohol responsibly, abiding by the liquor laws so that alcohol related harm, ill - health caused to people or a group of people by the consumption of liquor is reduced. The Pub will have high food and drink standards. Our in house a la carte menu, which is a cross between a sophisticated restaurant and a steak house. I am aiming to make the bar – a specialised whisky, scotch and rum bar which will attract certain demographic that can afford high range/ expensive drinks, that demographic will likely to get less affected by liquor. “Moderate drinkers on low income don’t buy much of cheap alcohol whereas low income heavier drinkers who are at higher risk and are most affected by alcohol” – Dr John Holmes.

The liquor will be served between 11:30 am and 02:00 am. Our lunch service will start at 11:30 am, ending at 2:00 pm and Dinner service will start from 5:00 pm to 9:00 pm. The place will target business owners, public sector, private sector, young people and families who are looking for an old world charm with upscale service and food experience that they can't find anywhere else in town. The place will aim to hold events such as weddings, beef burgundy dinner nights, Christmas parties, October Business Month, NT Cattle Association meets, etc. We will also hold Tuesday trivia nights and Wednesday family bingo nights every week.

Free tap water will be available at all times, we will have an extensive range of non-alcoholic beverages available at all times such as fresh juice, smoothies, coffee, tea and zero alcohol beer/champagne, as we will also be open for breakfast. We want kids to be allowed inside the premises until 10:30 pm, promoting family friendly values. A local NT pub owned by local NT family.

Unduly intoxicated patrons will not be allowed an entry into the premises. High standard dress code and hygiene will have to be met to be able to gain an entry. Service will be refused or an entry will be refused if the high standards are not met.

The only way to keep these numbers down is by strictly serving alcohol responsibly in a manner that we control at the venue. Abiding by the Liquor Laws, abiding the rules by the book. Hiring the staff that is responsible and understands the responsibility and risks involved in working at a Liquor venue.

Monthly staff meetings will be held to ensure staffs understands the importance of responsible venue operations.

(b) ensuring liquor is sold, supplied, served and consumed on or in licensed premises in a responsible manner

As a Licensee, I am responsible for my own actions and my staff's actions/behaviours. I understand my responsibilities when it comes to operating a licensed venue. I come from a background where my business is well renowned for food we serve and service we provide to our patrons. We instantly changed our business model during the global

pandemic COVID-19 and increased our sales up to 30% and survived without any government support. Food will be a major part of Bojangles business operations. Our goal is to be renowned for our food, service and décor at Bojangles Saloon and Dining Room nationwide. Food assists in slowing absorption rate of alcohol. The management and staff will always have their valid RSA and they will be provided an in house training to make sure alcohol is served in a responsible manner. The staff will be reminded of consequences, they will have to face if they don't serve alcohol in a responsible manner. Refusing service of alcohol if a customer is showing signs of intoxication and offering the wide range of non-alcoholic beverages we have at the premises including coffee, tea, fresh juices, smoothies, etc. We will have a liquor register in place, which will have a record as to how much liquor was bought and how much is sold. We will conduct self-audit of responsible service practices quarterly to identify gaps in policies and procedures.

The bar area and beer garden area will be live-streamed online to the world through our website 7 days a week. High standards will have to be met to ensure we are showing true Territory hospitality and encourage tourism. Especially considering previous licensee's actions, the reputation has been destroyed. We will work hard to bring back the good old days. The icon our beautiful town has lost, especially during these times of global pandemic when we are struggling to increase tourist numbers.

Training staff to recognise the signs of impending intoxication. The advertising of liquor involving happy hours, trade promotions, fee or discounted liquor will have limits and controls in place to minimise the risk of rapid, excessive and irresponsible consumption of liquor. Ensuring that the advertising, promotion and branding material will not display children under the age of 18.

Promotions will be conducted before 6 pm. RSA marshals will be appointed during the promotions and on the weekends, who will monitor patron behaviour and respond early if there is any risk of intoxication. This includes preventing patrons from stockpiling drinks.

The national advertising requirements will be considered before advertising, such as ABAC Responsible Alcohol Marketing Code and Outdoor Media Association Alcohol Advertising Guidelines.

I will ensure that staff and management have current and valid RSA at all times. Hiring staffs that come from a hospitality background, who has extensive background in selling liquor responsibly. Staffs are a biggest issue here in Alice Springs – At my current business, which is an extremely busy restaurant and all the staff, works under very high pressure. Through our responsible and professional caring practices, we have managed to keep long-term qualified staff; we have staffs that have been a part of our working family from a long time. My husband and I are very hands on in the business. He is a passionate qualified Chef and trains them themselves and works actively in the business 24x7. He will be managing the kitchen operations in the capacity of a Head Chef/Kitchen Manager. I take personal responsibility when it comes to front-of-house operations; I hire staff personally and train them myself. I take personal responsibility when it comes to my staff's actions. I have extensive experience in Human Resource Management throughout the roles I have held in private and public sector in the past.

I have experience-managing staffs that were 10 years older than me from a very young age. Tennant Creek is a very challenging town when it comes to running a liquor venue, during my employment at Eldorado Motel Inn; I excelled in my role everyday.

QUICK INFORMATION REQUIRED	PREMISES RESPONSE
The kinds of liquor to be sold	<ul style="list-style-type: none"> • Draught Beer, Bottled Beer, Cider, RTD Wine Products, Ports, Spirits, Cocktails, Bottled Wine, pre-mixed spirits.
How the licensee will ensure the responsible service of liquor	<ul style="list-style-type: none"> • Limiting happy hours and discounting of drinks. • Specialising in exotic range of Whisky and Rum – which will be expensive • Maintaining a range of food available for patrons • House policies

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	<ul style="list-style-type: none"> • Appointing RSA Marshall
How the licensee will ensure staff provide for the responsible service of liquor	<ul style="list-style-type: none"> • Procedures for routinely checking staff RSA training, and training staffs that lack the skills and confidence to supply liquor following RSA principles. • Ensuring staff is aware of the intoxication guidelines, staff suggesting a patron takes water as well as liquor, checking ID in cases of uncertainty.
Completion of NT-approved RSA course	<ul style="list-style-type: none"> • Ensuring that the licensee, all staff serving liquor, crowd controllers and security guards have appropriate RSA qualifications.

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Management process for children and young people (minors, under 18 years) in adults-only areas	<ul style="list-style-type: none"> • Removal of children and young people if they are identified in premises by reporting to the RSA Marshall or manager or the security guard • Ensuring children and young people working in an adults-only area do not work behind the bar • Ensuring proper signage is available and is clearly visible at all times
Types of food service available	<ul style="list-style-type: none"> • An in-house menu which is a cross between a restaurant and a steak house • Outside of normal meal hours – A range of different tapas will be available at all times of the venue operations.

(c) safeguarding public order and safety, particularly when large numbers of people would be attracted to licensed premises or an area adjacent to those premises

The premises will be called Bojangles Saloon and Dining Room, which will be open for breakfast, lunch and dinner – Hospitality experience that we are planning to offer will nor

only attract people locally, nationally but also internationally. It will always have the appearance of a restaurant.

The security and safety of people on and in the vicinity of licensed premises is a significant issue and one, which I will give appropriate consideration to. The principle of implementing crowd control strategies particularly at Bojangles Saloon and Dining Room will be to deter, detect, delay and respond to anti-social behaviour and crime that puts the safety, health or welfare of people resorting to the licensed premises or in the vicinity of the licensed premise at risk.

QUICK INFORMATION REQUIRED	PREMISES RESPONSE
<p>Management of entry to premises/exit from the premises</p>	<ul style="list-style-type: none"> • There will only be one point of entry and exit. Entry/Exit will be managed safely with the help of crowd controllers, security guards, RSA Marshall and the manager. If patrons leave the premises after 1 am they will not be allowed back in to the premises. The cut-off will be assessed weekly/monthly as per the situations arising. • The queuing arrangements will be on the public footpath just outside the entry/exit door. Sufficient space will be allocated for other pedestrians to pass all the time and minimising footpath congestion. Queues also represent an excellent opportunity to 'screen' potential patrons and to communicate what constitutes acceptable behaviour. Delineating queues as separate from smoking areas and public footpath space; through the use of removable bollards; ensuring the queue for entry travels in one direction and for the length of the queue. • Clear, legible and well-designed signs at entrance will be displayed stating the house policy (RSA and the need to minimise levels of noise whilst leaving the premises). Providing a free taxi phone and other travel options for

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	<p>transport home at the exit point inside the premise</p> <ul style="list-style-type: none"> • High quality and well-maintained lighting and surveillance cameras at entries and queuing areas. Metal detectors will be installed/used to prevent weapons being brought into the premise. • Minimising noise impacts on the street by slowing down patrons as they move from the venue, through use of bollards, ropes, etc. The premise will also encourage a quiet exit as patrons leave the venue by providing mints or other treats at exit points.
<p>Transport</p>	<ul style="list-style-type: none"> • The taxi rank is just outside the premise, we will have a free taxi phone inside the premise, and private hire and Oscar car ride details in order to help make patrons their travel arrangements easier. • Offering \$1- \$2 coffee for taxi drivers, private hire and Oscars ride share drives to develop a good relationship with the transport workers who work hard during the peak times.

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Entries and Exits are the interface between a venue and the street. These spaces are designed as the public 'face' of Bojangles Saloon and Dining Room and offers first and last impressions of the venue to the patrons. The street interface creates opportunities for passive surveillance: perceptions of safety are increased, and anti-social behaviour is less likely, when passers-by can see into a venue, and in turn be seen by patrons inside.

<p>Separating the pub atmosphere from the street</p>	<ul style="list-style-type: none"> • Placing a crowd controller at point of entry/exit to monitor patron behaviour as visitors move onto the street • Minimising noise impacts and manage crowd by slowing down patrons as they move from the venue, through the use of bollards and ropes
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	<ul style="list-style-type: none"> Ensuring door facing footpath and public space remains supervised throughout the busiest and noisiest periods
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(d) protecting the safety, health and welfare of people who use licensed premises

Licensee and staff have a duty of care to their staff and customers under both the Liquor and the Occupational Health and Safety (Work Health and Safety) Legislation. Safety of the patrons is proposed licence's utmost priority. As liquor license holder is responsible for it's staff's and patron's safety, health and welfare. The live streaming bar at the front and the beer garden will be a big draw card for locals and tourists. We want to ensure that we are providing hospitality with 'A' standards whilst complying with the relevant laws. Employers are responsible for the health, safety and wellbeing of all persons on the premises, including:

- The customers who are allowed access to alcohol
- Staff who are providing the services
- Other customers who are present
- Anyone else who might be adversely affected by the provision of alcohol

4 Different spaces will be provided inside to suit different type of activities and tastes, where patrons can interact in a comfortable manner. The ample availability of seating will assist with managing patron behaviour, as it will provide an opportunity for people to relax and socialise which will help prevent aggression.

Lighting will be given an appropriate consideration for the time of night. The furniture, security cameras and lighting an will be placed in order to avoid dark corners and spaces, which can inhibit lines of sight for security and staff, facilitate antisocial behaviour and increase feelings of intoxication.

QUICK INFORMATION REQUIRED	PREMISES RESPONSE
Ensuring compliance with occupancy loading	<ul style="list-style-type: none"> The licensee will be using an Occupancy monitor, which will be displayed outside at the front door – entry/exit. It will count how many people are currently in the premises. The display meter will show the current

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	<p>occupant count. When the maximum capacity is approached, the count will turn orange. When the limit is breached the occupancy alert will turn red.</p> <ul style="list-style-type: none"> • We are currently in consultations with Cohera-Tech to explore more options to mitigate the issues of overcrowding. • The proposed licensee is also considering the use of metal detectors at the doors to prevent the introduction of knives and guns. • Identifying and considering points of congestion as well as any other hazards that require attention by conducting regular audits around the venue
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<p>Evacuating people in public areas</p>	<ul style="list-style-type: none"> • Evacuation plan will be developed once Fire and Safety has assessed the premise after beautification of the place has been completed. • A plan will be drawn up and displayed in the premise • Training will be provided to all staff members during their induction and/or as required.
<p>Staff members that will be trained in the above procedures</p>	<ul style="list-style-type: none"> • All the staff including security guards and crowd controllers will be given training in these procedures
<p>Lighting</p>	<ul style="list-style-type: none"> • The lighting of venue is being redone as a part of beautification and cleansing of the space. The lighting will be done in a way that it doesn't create obscured places. Lighting of the premise will be controlled by a dimmer switch which will only be accessible to staff and will be located behind the bar, so that lighting can intensified in case of an emergency. Theatrical exit and emergency signs will be used which are larger

	<p>and provides more visibility. High quality surveillance cameras will be used in the patron activity area; they will be well maintained at all times. The applicant is also considering the use of panic/emergency duress buttons for staff in case of an emergency.</p> <ul style="list-style-type: none"> • The exterior of the premise will be fully lit at all times with bright white/clear lights that allow more accurate perception of faces, colours and dimensions. The light levels will be provided consistently through the sitting fittings. Avoiding creating potential hiding places by ensuring that street signs or public places adjacent to the venue do not impede clear lines of sight from the street to venue entry/exit.
<p>Safety measures</p>	<p>Detail general safety measures:</p> <ul style="list-style-type: none"> ✓ Emergency Lighting: Theatrical emergency and exit signs will be used; they will be large in size ✓ Non-slip floors: Floors are non-slippery throughout the venue, which comprises of wooden and original non-slip rock/stone floor. ✓ Clean-up/spills procedure: The staff member on the floor/RSA Marshall along with other staff members will be responsible for identifying the spills and cleaning them up by first placing a wet floor hazard sign, stopping the spill from spreading and cleaning it with appropriate sorbents and equipment.

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<p>Fire Safety</p>	<ul style="list-style-type: none"> • The proposed licensee will ensure that Fire Extinguishers are stocked and are up to date and training is provided to staff on how to use them. • Proper 'exit signs' and 'nearest exit' plans with maps will be installed
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	<ul style="list-style-type: none"> • Emergency Lighting for kitchen and the patron area will be installed • Smoke detectors will be installed and used as required and they will be tested regularly • Inspecting exhaust systems regularly for any grease build-up • Ashes and cigarette butts will be disposed properly and regularly • Regular staff trainings will be facilitated on how to handle chemicals, grease fires, and evacuation procedures • A Fire Risk Assessment will be done before the premises will operate
<p>The kinds of liquor to be sold</p>	<ul style="list-style-type: none"> • Draught Beer, Craft Beer, Bottled Beer, Cider, RTD Wine Products, Cask Wine, Spirits, Cocktails, Bottled Wine and pre-mixed spirits.
<p>Ensuring responsible service of liquor</p>	<ul style="list-style-type: none"> • Happy hours will be limited • A range of food will be maintained and will be available for patrons • House policies and strict RSA guidelines will be followed at all times • Training staff regularly and identifying gaps in policies and procedures • Appointing RSA Marshall • Hiring trained hospitality staff to ensure they are providing highest of standards to hospitality to the patrons in a professional manner • Screening patrons at the entry of the Saloon • Offering a range of non-alcoholic beverages
<p>Ensuring staff will provide for the Responsible service of liquor</p>	<ul style="list-style-type: none"> • Routinely checking staff RSA training, and training will be provided to the staff that lacks the skills and confidence to supply liquor following RSA principles. • Hiring trained hospitality staff • Ensuring Staff are aware of the intoxication

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	<p>guidelines, staff suggesting patrons take water as well as liquor, checking ID in cases of uncertainty</p> <ul style="list-style-type: none"> Ensuring understands the consequences they will and the proposed licensee will have to face if they don't adhere with the RSA guidelines
<p>Completion of NT- approved RSA course</p>	<ul style="list-style-type: none"> Ensuring that the proposed licensee, all staff serving liquor and crowd controllers have appropriate RSA qualifications.

<p>Management process for children and young people (minors, under 18 years)</p>	<ul style="list-style-type: none"> Children under the age of 18 years will not be allowed inside the premise after 10 pm.
<p>Types of food service available</p>	<ul style="list-style-type: none"> Breakfast will be served from 6:00 am to 10 am and Lunch Service will start from 11:00 am to 2 pm and Dinner Service will start from 5 pm to 9 pm. The food is cross between a restaurant and a steak house. Outside of normal meal hours: Tapas/Light meals/snacks will be available

<p>Electronic surveillance equipment at the premises</p>	<ul style="list-style-type: none"> The premises will include high quality CCTV. Its access will be located in the office on the computer screen and licensee's and manager's phone to maintain 24 x 7 surveillance. There will be 2 x Live streaming websites, the bar area and beer garden will be live streamed It will cover whole of the premise including the beer garden, entry/exit area and car park It will be operated 24 x 7 The recording will be maintained as required The applicant/proposed licensee, the manager,
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	<p>security company and Ronin Security will have an access to the recording system</p> <ul style="list-style-type: none"> The records will be stored and made available to the Director Licensing, Police or Council as required
<p>Number of crowd controllers and their responsibilities</p>	<ul style="list-style-type: none"> The crowd controllers will be hired for the premises, we will aim to have at least one extra from the legal requirement during peak hours to ensure the safety of the patrons The crowd controllers and security guards will be responsible for the safety of the patrons and staff; they will screen the patrons for entry/exit into the premises. They will be responsible for maintaining order on the venue. They will monitor security systems and watch for safety hazards. They will work on the premises along with the security guards during peak hours, weekends and weekdays as required. Crowd controllers will manage queuing patrons to prevent entry of intoxicated patrons to the premises and will ensure safety of patrons queuing. The applicant will ensure that crowd controllers are RSA trained and is current/valid at all times. The applicant will hire crowd controllers themselves through an interviewing process to ensure the premise has suitable crowd controllers

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<p>Identification and management of intoxicated patrons</p>	<ul style="list-style-type: none"> Strict RSA guidelines will be implemented and followed at all times. Security guards, crowd controllers, RSA Marshall and staff will be responsible to identify intoxicated patrons. If the
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	<p>patrons are unduly intoxicated – they will not be allowed an entry into the premises.</p> <ul style="list-style-type: none">• Patrons will not served any alcoholic beverages if they show signs of intoxication or people whose speech and balance are affected by liquor will be not served any alcoholic beverages, they will be offered a range of non-alcoholic beverages.• A range of food options will be offered. Food can slow down the absorption of alcohol
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(e) increasing cultural, recreational, employment or tourism benefits for the local community area

The consumption of alcohol is an integral part of not only just Australian culture but also other cultures that contributes towards the new multi-cultural Australia that we are today, social occasions, and activities. Alcohol signifies a time to be shared with others. People use alcohol for a variety of below reasons (not limited to):

- To be sociable
- Participate in cultural events
- Religious observance
- Peer Influence
- Relaxation, mood alteration

Alcohol is an important part of the tourism and hospitality industry, which provides employment for approximately 925,000 people directly, and indirectly across the nation. There are many industry sectors involved in the sale and supply of alcohol products, including primary producers, manufacturing and packaging companies, retailers, marketing and advertising, printing, commodity and component suppliers, transport and independent suppliers of trade services.

A recent report on economic measurements found that the Australian Night Time Economy generated \$102 billion with 25.85% of all Australian employees connected directly or indirectly with the Night Time Economy through consumer services or through supply chain and supplier company activities. This accounted for over one million people and 8.75% of all Australian employment.

Source: The Australian Night Time Economy 2009-2014 (National Local Government Drug and Alcohol Committee)

Bojangles Restaurant and Saloon, is the oldest of four popular licensed venues located in the immediate vicinity of the grounds of the Alice Springs Town Council in the Alice Springs CBD. With its wild- west-in-the-outback themed decor, Bojangles is a distinctive feature of the town. In recent years Bojangles has had a chequered history, with a succession of licensees and extended periods of closure. The proprietors have sold the business to the proposed licensee and are under contract - lease to buy for freehold.

Bojangles is the oldest pub in town with numerous amount of priceless memorabilia displayed. A lot of people have good memories with the premise such as people who are married today actually have had met at Bojangles back in the day, charitable events that took place and support that the premise have had provided to various organisations, sports facilities, etc.

The proposed licensee is bringing their vast experience and passion in hospitality industry in collaboration with my husband's speciality and passion in the 'grill' to introduce a steakhouse x restaurant food (mix of outback pub and steak house). The food that will represent the true Territory hospitality, which will bring a revolution into the town and at the same challenge for premises that are in direct vicinity. Owning/Running a pub or a restaurant bar is not only about selling alcohol, it is a responsibility as a business owner, as a community member, as a Territorian to provide the community a true hospitality experience that they deserve. The beautifications of the premises will not only support local trades men who will be involved in the process but it will also activate the streetscape. The venue will employ over 25 employees, which will provide opportunity to already struggling hospitality workers. The COVID-19, a pandemic that has affected lives all over the world – but the tourism and hospitality industry has coped it more than others. During these hard times, the industry has to work harder than ever before especially in Alice Springs where face different challenges every day.

The venue will live stream 2 areas of the venue – the front bar area and beer area on our live streaming website. The venue will provide live music most nights especially on Thursday, Friday and Saturday nights. This live music on these days will be broadcasted live on Sun FM on Thursday, Friday and Saturday nights. The applicant aims to provide opportunities to local hidden gems/musicians to show case their talent. The local musicians who play instrumental music such as flute, guitar, etc. to the local bands who play jazz. They will not be entertaining and show casing their talent to just Alice Springs but to the whole world through our live-streaming website. This will be draw card for a lot of tourists, local members of the community and local musicians.

The venue will locally owned and locally operated through local suppliers. The applicant's current business operations are devoted and focuses on local community first and then tourism.

The applicant is looking into different ways so that this venue can support our Territorian Cattle Industry on domestic level directly or indirectly. 49% of the total Territory land mass is used to produce beef. 40% of Australia's live export of cattle departs from Port of Darwin. 26 million Indonesians eat Territory beef ever year. The applicant wants to bring local beef into the local pub (Bojangles Saloon and Dining Room).

The applicant wants to use the venue not only for its daily/regular breakfast, lunch, dinner and late night social purpose but also for hosting weddings, charity events, sports events, business meetings, etc. The applicant will also host Business luncheon every Friday, which will be specifically for private/public employees and business owners – they will have a set separate Business Luncheon menu. The applicant will host 35+ date nights, new mum/dads date nights, etc. The pub will specialise in its vast and exotic range of scotch/whisky and rum. This historic pub will be beautified with old charm that will keep the history alive for future generations to come.

The applicant aims to become one of the oldest and best pubs in Australia and be renowned worldwide for its hospitality and museum style décor it will be offering - One of a kind in Central Australia.

The venue will welcome families, young people, senior citizens and all other people from different walks of life. The Saloon will offer an entertaining space for recreational purposes for the community of Alice Springs. The applicant is currently in discussions with Ghan Train personnel who are very excited and the premise will offer tourists an Iconic Outback Pub that is enriched with history and outback memorabilia, which they can enjoy, while have a drink or a meal.

There are only 2 venues that are open after midnight. After midnight these venues get to their capacity and there is no other venue that is open for social and recreational purposes. Alice Springs has a population of over 25,000 and is the second largest town in NT after

Darwin. The venues do not have the capacity to accommodate the number of patrons that are waiting all week long to enjoy the nightlife and it increases the pressure on the venues and security guards on duty. The patrons, who do not get into the venues, wait in the long queues because they do not have an option and there is no other venue that is open. The patrons are safer inside the venues than on the streets waiting to gain an entry into the venue after midnight. The nightlife is an integral part of modern culture: an irreplaceable segment of the entertainment industry that also stimulates the local economy. Nightlife is of sociological importance; it is about meeting others, creating identities, having fun and also seeking out intercultural, interracial and cross-gender sociability in global nightscapes.

The proposed venue would provide an attractive new venue to show case Alice Springs all over the world especially with Outback Way, which is soon due to be sealed. The Outback Way is Australia's Route 66, the great Australian Road Trip, from Laverton, Western Australia, Queensland, via the Northern Territory's Red Centre, carves a well-worn 2700 km track through the heart of Australia.

(f) promoting compliance with the Liquor Act and other relevant laws of the Territory

The Liquor Act sets out three primary objectives. They are: to minimise alcohol abuse (minimising the harm associated with the consumption of liquor); facilitating the responsible development of the liquor and hospitality industries in a way that takes into account community safety; and encouraging and supporting the liquor consumers to take responsibility for their consumption of liquor; and their behaviour if it is affected by the consumption of liquor. The applicant and the premise will abide by the following principles to ensure the compliance with the Liquor Act and other relevant laws is not only promoted but also practiced at all times:

- Ensuring responsible attitudes and RSA is promoted and practiced towards the sale, supply, promotion and consumption of liquor at all times
- Ensuring community safety is not to be jeopardised, particularly during peak periods, weekends and events involving large numbers of people.
- Ensuring the premise is regulated in a way that minimises harm caused by alcohol abuse, including:
 - ✓ Adverse effects on health;
 - ✓ Personal injury;

- ✓ Property damage, and
 - ✓ Violent or anti-social behaviour.
- Ensuring the sale of liquor is regulated in a way that contributes to the responsible development of the liquor, tourism and hospitality industry
 - Community amenity, social harmony and wellbeing is protected and enhanced through the responsible sale, supply, promotion and consumption of liquor;
 - The safety, health and welfare of patrons using licensed premises is not put at risk;
 - Noise from premise is not excessive;
 - Ensuring the Licensed premise does not cause undue disturbance, inconvenience or offence to people, because of the premises' proximity to a place of public worship, a hospital or a school.

The premise will follow 3 steps Engage, Educate and Enforce compliance model:

- **Engage:** working and ensuring there is a positive working relationship with the stakeholders, employees and members of the public
- **Educate:** taking steps to ensure patrons, staff and the applicant knows how to comply by getting in touch with Director Liquor Licensing and organising regular education inspections, if possible; and holding regular monthly meetings with the staff to identify any gaps in regards to the compliance
- **Enforce:** taking action for non-compliance or potential non-compliance, proportional to the harm caused by compliance advice, filling the gap as required, or based on risk or realised consequences.

Signage: The compliance with the Act and other relevant laws of the Territory will also be promoted by displaying all the mandatory signage on duty of care and harm minimisation strategies displayed. Signage at the entrance of the premises, license type and license name. The number of patrons allowed inside the venue will also be displayed at three different areas – bar area, dining room/restaurant are. The documents such as The House Policy, The Code of Conduct, License documents and other permits will be kept in a conspicuous position. There will be signage on duty of care and harm minimisation strategies displayed all around the premise. RSA marshal will be appointed at all times to ensure the staff and patrons are compliance with the Liquor Act.

(g) ensuring each person involved in the business conducted at licensed premises receives training suitable to the person's role in the business

The proposed licensee will be the Operations manager of the premise who will work very closely with the restaurant manager, bar manager and the head chef. The applicant has an extensive experience in managing staff at different capacities along with the qualifications attained (Diploma of Hospitality and Diploma of Business).

We will have an induction day before the staff will start work at the premise, where they will be familiarised with the various different functions, procedures and in-policies. They will be on training with one of the staff member for at least a week to ensure they are provided with training suitable

(h) preventing the giving of credit in sales of liquor to people

Strictly no credit will be provided at any time. Only cash or eftpos – debit/visa/mastercards/diners etc will be acceptable. The venue will be expensive as compared to other public bars, clubs and some restaurants in town as it will be an upmarket saloon style public bar so as the outgoings will be more – we won't be able to afford to give credit in sales of liquor to people.

I have a passion for the industry from a very young age; my husband and I have found our home in this town – that has so much opportunity for people, who want to build their career. We want to bring the hospitality revolution in this town of Alice Springs and showcase it to the rest of the nation. The historic pub, which has been a national icon, which was built with so much love, passion and hard work, deserves to reopen and we are only asking for a chance, so that we rebuild it with our dedication and modernise it while keeping the history and old world charm.

(i) Preventing practices that encourage irresponsible drinking

Strategies to prevent undue intoxication:

- Intoxicated patrons will not be allowed an entry into premise, adequate procedures and level of staff training will be provided to support the control system at the venue.
- Appointed RSA Marshall, crowd controllers and security guards will be appointed to monitor the drinking environment. Staff, security and management will work together to continually monitor the bar, dining room and beer garden area.
- At events, functions, weekends, the service will be refused to unduly intoxicated patrons. The RSA Marshall and management will be involved in any refusal of service as a matter of courtesy and to assist staff.
- A range of non-alcoholic beverages such as zero alcohol beer, zero alcohol bubbly, fresh juices, smoothies, soft drinks will be available at all times
- The premise will encourage drinkers to return to their table by only having table seating around the bar area and pool table area. The bar stools will only be available around the bar and 3 -4 set of bar tables with high bar chairs in the front of bar area where there is high visibility. Beer garden will have a range of seating including the bar tables with tractor seats. A very limited number of places will be available to stand and drink around the bar area, pool table area and beer garden area. The dining room will have European style fancy seating with tables and chairs only. No one can stand and drink in the dining room area.
- The visuals of the premise will be more old world charm dining room/restaurant style that offers an exclusive range of food from day to night for kids and adults, which will help discourage excessive drinking.
- Free tap water will be available at all times and staff will offer it to patrons regularly to encourage customers to pace their alcohol consumption.
- Patrons will be encourage to stop drinking or to consume any non-alcoholic drink before they reach the point of undue intoxication
- The staff and RSA Marshall will assess patrons each time they are served
- The lighting inside the premise will be redone before reopening from coloured dark lighting to LED bright lights so that staff are able to monitor patron's intoxication levels throughout the venue

- The staff and RSA Marshall will be trained to assess patrons who have not approached the bar to ensure they are intoxicated.
- There will be a number of signage all around the premise for responsible drinking, that the service will be refused and associated behaviour will not be tolerated
- The patrons will not come back to the bar each time they want to order drinks as oppose to topping them up

(j) Reducing or limiting increases in anti-social behaviour

The applicant understands the responsibility of holding a liquor license and hosting a public bar venue. The responsibility is bases on seven key components; A responsible operator:

- prevents intoxication
- does not serve alcohol to minors
- provides and actively promotes free water, and low-alcohol and non-alcoholic alternatives
- provides and actively promotes good quality food
- serves alcohol responsibly or not at all
- arranges safe transport options
- hires the responsible and experienced staff and takes responsibility for their own and their staff's actions

The nightlife in Alice Springs has changed dramatically over the last two decades. Nightlife environment have decreasingly been characterised by closure of a number of bars, nightclubs, pubs, etc. such as Melankas, Memorial Club, Stuart Arms Hotel, Scotty's Tavern and Alice's Restaurant, Sean's Irish Bar, just to name a few. The two venues and their staff are under huge pressure to accommodate the increasing number of patrons trying to get in when other places shut at midnight. This decrease particularly affected young professional men and women with the proportion of 18-35 years old.

The applicant has considered following wide range of strategies to improve management and staff practice within licensed premises and to modify wider night-time environment to create nightlife settings less conducive to alcohol-related crime and disorder:

- **Responsible Service of Alcohol:** Ensuring the applicant and staff have a valid RSA at all times and are well trained in the responsible practices of serving alcohol. RSA

and in-house training will aim to improve alcohol service practice, by changing attitude towards alcohol (promoting benefits of preventing intoxication among patrons), increasing knowledge (of the impacts of alcohol and liquor act NT), developing skills (in refusing service) and improving practices (check ID).

- **Checking Proof of Age:** Security guards and staff will be required to check ID of all the patrons who look 25 years old or below to prevent underage under age purchase of alcohol.
- **Reducing irresponsible drinks promotion:** The applicant will have a cocktail bar inside along with an exotic range of whisky, rum and wine. The proposed applicant's target demographic of the patrons is the one who are looking for an upmarket boutique experience with an old world charm. The food menu is not any usual pub food patrons are offered in town, it is upmarket. The range of whisky, rum and wine will be an expensive experience. The whole experience of the premises is expensive. The high price of food and alcohol will encourage responsible alcohol practices. The premises will never advertise alcohol related products in a way that would encourage excessive drinking and drunkenness or appeal to underage individuals.
- **Continually improving management in the premises:** The proposed applicant is an experienced hospitality and management worker who has proven dedicated hospitality and management experience. Only experienced and responsible workers will be hired. A great deal of consideration will be given and an interview process will be involved when it will come to hiring the security guards and crowd controllers.
- **Pub watch scheme (Potential):** I want to discover this scheme in Alice Springs if I will get the license, and other venue operators will agree that if a patrons is banned at one premise due to an anti-social behaviour they will not be allowed in any other venues either. This will show the patrons that we are serious operators and if they misbehave they will be banned from other venues in town as well. This will effectively ban persistent troublemakers from a given nightlife area, preventing continued involvement in anti-social behaviour in town, and provides a deterrent to potential disorder among other bars, pubs and nightclub user. Meetings between

Pub Watch members can also be opportunities for sharing information between police, council, health service and licensees.

- **Recognition:** The premise has high pressure to raise and maintain practice and management standards in the Saloon to provide safer drinking environment and disorder. As the bar area and beer garden will be live streamed, high standards have to be met. We want to be recognised as one of the best pubs in Australia, in order to do so, we will not to participate in award schemes such as NT hospitality Golden Plate Awards, Australian Hospitality Awards, etc. The kitchen team will be specialising in their Grill section at the Bojangles and want to compete in Aussie Beef Challenge to showcase their talent to the rest of the country.
- **Compliance Visits:** If the Director Licensing agrees, and we do get the license granted, the applicant will requests once a month, once in two months to host a voluntary compliance visits to find gaps and continually improving the compliance standards in our day to day operations
- **Improving the late night transport:** The premise aims to improve late night transport to enable revellers to leave nightlife areas quickly and safely after a night out. The premise will maintain a professionally health relationship with taxi drivers, private car hires, as the taxi rank is right outside the premise by offering \$1 - \$2 coffee throughout the day and until the premise closes. A taxi phone will be available to use inside the premise so that patrons can stay inside until they wait for their ride. The premise will sober bobs a free alcoholic beverage after midnight for example a soft drink, sparkling water, etc.
- **Security:** A range of measures will be used at the premises to increase safety and security in the premise and on street. CCTV cameras are installed and we are constantly in touch with Ronin security to improve the security systems. The lighting will be completely changed, as it will be an upmarket place that will have LED lights with an option to alter the brightness depending on the mood settings of the premise. We will continue to alter/improve the security management plan as required.

Will not have a significant adverse impact on the community

The consumption of alcohol can have profound effects on personal health as well as community health. Most people drink in moderation. However, there is a substantial proportion of people who drink at levels that increase the risk harm both to themselves and to others. At the same time, consumption of alcohol is a personal lifestyle choice and moderate alcohol consumption reduces risk of developing, dying of heart disease and diabetes. The main psychoactive ingredient in alcoholic beverage is ethanol. Generally referred to as "alcohol," ethanol is the substance that makes us drink. It's produced by yeasts that digest sugar in certain carb-rich foods, such as grapes-used to make wine- or grains-used to make beer. Alcohol is one of the most popular psychoactive substances in the world. It can have powerful effects on the mood and mental state. By reducing self-consciousness and shyness, alcohol may encourage people act without inhibition. At the same time, it impairs judgement and promotes behaviour people may end up regretting. Some people drink small amounts at a time, while others tend to binge drink. Binge drinking involves drinking large amounts at a time to get drunk.

This venue is for the demographic looking for a tourist experience, a venue that is boutique style pub with an old world charm.

Social moderate drinking is linked to improved wellbeing, thanks to the improved interaction associated with having a drink with friends at a local pub. Combining data from three separate studies - a questionnaire-based study of pub clientele, observing conversational behavior in pubs, and a national survey by the Campaign for Real Ale (CAMRA) – the researchers looked at whether the frequency of alcohol consumption or the type of venue affected peoples' social experiences and wellbeing.

They found that people who have a 'local' that they visit regularly tend to feel more socially engaged and contented, and are more likely to trust other members of their community. They also observed that those without a local pub had significantly smaller social networks and felt less engaged with, and trusting of, their local communities.

The study also showed that those who drank at local pubs tended to socialise in smaller groups, which encouraged whole-group conversation, while those drinking in city-center bars tended to be in much larger groups, and participated much less in group conversation.

Professor Robin Dunbar of the University of Oxford's Experimental Psychology

department, said: 'This study showed that frequenting a local pub can directly affect peoples' social network size and how engaged they are with their local community, which in turn can affect how satisfied they feel in life.'

'Our social networks provide us with the single most important buffer against mental and physical illness. While pubs traditionally have a role as a place for community socialising, alcohol's role appears to be in triggering the endorphin system, which promotes social bonding. Like other complex bonding systems such as dancing, singing and storytelling, it has often been adopted by large social communities as a ritual associated with bonding.'

Colin Valentine, CAMRA's National Chairman, said: 'Personal wellbeing and happiness have a massive impact not only on individual lives, but also on communities as a whole. It will be of no surprise to CAMRA members that pubs play such a pivotal role in a person's wellbeing, but it is fantastic news to hear that this wisdom has now been confirmed by research.'

'Pubs play a unique role in offering a social environment to enjoy a drink with friends in a responsible, supervised community setting. For this reason, we all need to do what we can to ensure that everyone has a 'local' near to where they live or work - the first step to which is to strengthen planning protection for pubs to stem the 21 pubs closing across this country each week.'

Dunbar, R.I.M., Launay, J., Wlodarski, R. *et al.* Functional Benefits of (Modest) Alcohol Consumption. *Adaptive Human Behavior and Physiology* **3**, 118–133 (2017).
<https://doi.org/10.1007/s40750-016-0058-4>

The premise will be the only family friendly pub in town that will offer extensive range of breakfast, lunch and dinner food options. The premise will be operated by young enthusiast migrant Territorian whose focus is providing the town, the venue it deserves while keeping the history alive. The venue will have an extensive range of exotic alcoholic beverages, which will be more expensive than others. The Saloon will hosts Tuesday trivia nights, Wednesday family bingo nights, Friday business luncheons, new mum and dads date nights, which will attract a completely different demographic. The pub will be famous for its Territory Grill menu that no one else in town has to offer. The premise will attract tourists all around the world through its live-streaming website, especially connect with the families overseas while they are sitting at the premise. The place will showcase Alice Springs to the whole world. The place has seen so many

memories made – a fair amount of people who actually at the premise have gotten married and are raising their families, they would love to come back and relive those memories. Patrons who have had bad experiences will see this place truly come to life and flourish.

The Saloon will supports so many other industries while its open – helping musicians of different style showcase their talent in the premise and over the radio (on Friday and Saturday nights) and online via live streaming. It will support different security and technology companies, different trades – plumbing, electricity, etc. It will generate employment during these hard times especially when hospitality industry is struggling, Bojangles saloon and dining room will employ over 25 staff members.

It will improve the nightlife, which will help in retaining young professionals in town who prefer to leave town because its too socially boring, as they say “there aren’t enough nice places in town”. The venue will sell premium beverage choices such as craft beers and spirits along with the food service, live entertainment. This entertainment venue will fill the gap.

a) the risk of undue offence, annoyance, disturbance or inconvenience to persons who reside or work in the vicinity of the proposed licensed premises or who are using, or travelling to or from, a place of public worship, a hospital or a school

I did door knocking and I visited every single business on that street and spoke to them, no one uses the vicinity of the proposed licensed premises to travel to or from a place of public worship. The nearest church is 650m away on 8 Hartley Street and the Sikh temple is 2 km away on 64 Larapinta Drive, Alice Springs.

The nearest school is 9 Bath Street (OLSH Bath Street), which is 1 km away.

I also spoke to a gentleman who works two doors down from the proposed license premise, said he was concerned when the previous licensee was operating the premises because he was targeting only one kind of vulnerable demographic.

Few private sector offices, western diagnostics pathology, KFC, The Rock Bar (Restaurant Bar Licensed Venue), Loco Burrito and the Alice Springs Town Council offices surround the proposed liquor license premise. There are six units at the back of the Todd Street (pizza shop) on the Tuit Lane which is one-way traffic lane – I knocked

on the doors so that I could speak to at least one of them and dropped letters but had no luck. The offices around the premise close at 5 pm. The pizza shop stays open until late (2 am the following day).

Every single business and place I visited is exited that the applicant is taking over the business and they are looking forward to come back to Bojangles.

The Bojangles has been closed since last year and has been broken into twice – once time last year and second time couple months ago in February. Even though the venue didn't have any liquor, it has still been broken into which is an every day story in Alice Springs. Businesses are facing hard times at the moment. The residential and commercial property crime has gone off the roof, which is a different issue – they don't do it for alcohol anymore, they do it for fun. The applicant is in consultation with a security company to get an electric fence in order to secure the premise more. The applicant is redoing the lighting of the premise to ensure there are bright LED lights in front of the premise when it's dark. The security guards and crowd controllers will always be present as required to ensure the public order is maintained at all times.

The staff will be advised to clean from the footpath and from front of the venue to ensure the patrons from the premise are not causing any littering.

(b) the geographic area that would be affected

The proposed premise is located on the Todd Street, which is mostly a pedestrian street in Alice Springs in the Northern Territory of Australia, which serves as its "main street" and is one of the primary locations for shopping and leisure in town. It contains many of the town's restaurants.

The Street is also the location of Alice Springs Town Council's annual Christmas Carnival, which features the lighting of the Council's Christmas Tree on the Council Lawns. The street also showcases various parades such as finke desert race, red centre nats, drag races, faballice, etc.

The Todd street (CBD) has a speed limit of 40 km/h and its adjacent joining roads Gregory Terrace (CBD) has a speed limit of 40 km/h and Stott Terrace has Traffic lights has a speed limit of 60 km/h. The nearest school is on 9 Bath Street (OLSH Bath Street), which is 1 km away. There is a strong police presence during night times especially late at night. The police dogs are also present most of the times at night and during peak periods of time. The nearest bar is The Rock Bar that is 20 m away from the premise

and is open until 2 am; Monte's Lounge (Restaurant Bar) is located on the corner of Todd Street and, Stott Terrace. Uncle's Tavern is 220m away from the premise and offers range pub food but is not family friendly. The proposed will be one of a kind venue in CBD that will target who wants to go out with their partners, children and want to have a good time. There is plenty of parking space 200 m away from the premise on Gregory Terrace and Taxi rank is just outside the venue. The nearest community is Charles Creek that is located 2 km away from the premise. The nearest and the only Alice Springs Hospital is located 600 m from the venue on the Gap Road. The police station is located 1.1 km away on Hartley Street.

(c) the risk of harm from the excessive or inappropriate consumption of liquor

The risk of harm from the excessive or inappropriate consumption of liquor is low as it is family based live entertainment public bar, which is live streamed all hours of the day and night and has to maintain high level of standards at all times. The house policy and strict responsible service of alcohol guidelines will be strictly followed to provide high standard hospitality/nightlife experience and entertainment venue for patrons under tight surveillance. There will be an extensive range of non-alcoholic beverages available at all times such as juices, smoothies, tea, coffee, non-alcoholic beer, etc. Free tap will be available for patrons at all times. The food menu and range of drinks will attract patrons who like to enjoy upscale hospitality. The applicant aims to make an outback bar where patrons come to enjoy liquor and not exploit the liquor. The venue is an icon and its iconic history and ambience will be its attractive feature and people will come into premise to experience outback through its food and drinks menu. It will be an adventure to be in the venue. The RSA Marshall will be appointed at all times to ensure liquor is being served in a controlled manner whilst following RSA guidelines. The Crowd Controllers and Security guards will be appointed as needed/required to ensure the public order and safety of the patrons. The patrons have to maintain high hygiene standards and dress codes to be able to gain an access into the premise.

The premise will offer 60% range of low/mid strength and non-alcoholic beverages.

The premise has held liquor license since 1978 until the Liquor Commission cancelled it in January 2021. The Alice Springs has suffered since the licensee has taken over the premise. I have worked very hard in life and continue to do so till today to excel in my career and owning/operating a local pub for my local community that has so much

history and character is my dream. I want give back to my beautiful community who has given and shown so much love and support. I am a dedicated Hospitality worker and an operator – all am asking for is a chance to bring the venue back and showcase it to the whole nation and world. The venue has matured since 1978 and has seen a lot of good and bad days, people have had made memories, the venue is built with blood and sweat of hard work of people who built it back in 1965, people who named it Bojangles, people who hosted Prince Charles Bucks night and other events over the years. It is just not a pub; it is a memory that people carry in their hearts. It is an Australian Icon, it takes a long time to grow more so years to grow similarly to a massive tree who has seen sunny days and storms and has grown over the years to be fruitful.

(d) the people or community who would be affected

The applicant is aiming to operate the venue with same dedication and hard work as I am already operating the current venue. I will carry my duties as a Licensee to the best of my ability so that no people and community would be affected. I don't want to operate a public bar to target vulnerable demographic or problematic drinkers; I want to operate a public bar for the demographic whose lifestyle choice is drinking alcohol for socialising purposes. As a local young operator, I know what modern demographic is looking for, I have new ideas, I have a whole career ahead of me. Providing the community with nightlife hospitality they deserve, retain young professionals in this town, and invest into this town so that we can save people from leaving town.

(e) the effect on culture, recreation, employment and tourism

In global statistical terms, physical, psychological and social problems associated with alcohol affect only a small minority of consumers, even in the more 'problematic' drinking-cultures. Alcohol is an intrinsic part of Australian culture and it plays a central role in most people's social lives. Drinking is seen as acceptable in almost all social situations, from weddings to sports matches, and even at funerals or baby showers. There are very few occasions where drinking alcohol is not encouraged.

Drinking alcohol is entrenched in almost every facet of most people's lives. Drinking is seen as a way to relax, a way to connect with people, a way to celebrate our achievements, and a way to enjoy life. This venue will provide patrons an upscale venue to enjoy a drink while they sit inside and go back into the time and look at memorabilia, which has been collected over the years. A safe adventurous venue, a live entertainment venue, where the alcohol is served in a controlled manner followed RSA guidelines.

The nightlife is an integral part of modern culture: an irreplaceable segment of the entertainment industry that also stimulates the local economy. Nightlife is of sociological importance; it is about meeting others, creating identities, having fun and also seeking out intercultural, interracial and cross-gender sociability in global nightscapes. There are only 2 venues that are open after midnight. After midnight these venues get to their capacity and there is no other venue that is open for social and recreational purposes. Alice Springs has a population of over 25,000 and is the second largest town in NT after Darwin. The venues do not have the capacity to accommodate the number of patrons that are waiting all week long to enjoy the nightlife and it increases the pressure on the venues and security guards on duty. The patrons, who do not get into the venues, wait in the long queues or roam around the streets because they do not have an option and there is no other venue that is open.

The beautifications of the premises will not only support local trades men who will be involved in the process but it will also activate the streetscape. The venue will employ over 25 employees, which will provide opportunity to already struggling hospitality workers. The COVID-19, a pandemic that has affected lives all over the world – but the tourism and hospitality industry has coped it more than others. During these hard times, the industry has to work harder than ever before especially in Alice Springs where we face different challenges every day.

The applicant is bringing their vast experience and passion in hospitality industry in collaboration with my husband's speciality and passion in the 'grill' to introduce a steakhouse x restaurant food (mix of outback pub and steak house). The food that will represent the true Territory hospitality, which will bring a revolution into the town and at the same time a challenge for premises that are in direct vicinity. The live streaming website, the food options, the drinks options, the ambience – memorabilia, beautification of the place, live entertainment, family friendly – these factors will not only be a draw for locals but also for tourists who are looking for history and old world charm.

(f) the effect on social amenities and public health

The local pubs are one of Australia's oldest and most popular social institutions. The pubs are more than just private businesses selling alcohol. Bojangles plays an important role at the heart of its local community. It will provide a meeting place, will support formal and informal social networks, and will provide a focal point of community events. It will play an important

role in supporting local economics. Celebrating and partying with friends is also a very powerful cause of enjoyment and why people go to pubs and to enjoy nightlife. The premise will operate on an exclusive theme, which will contribute towards Alice Springs amenity and vitality, which helps in streetscape activation and the creation of local identity hence attracting more people to Alice Springs.

The premises will be operated with strict RSA and NT Liquor Act guidelines to mitigate any issues related to public health. The patrons who do not meet the hygiene standards and are unduly intoxicated will not allowed in to the premises. The staff will be trained and will be made aware of their responsibilities of working at a licensed premises and conducting the service professionally to maintain the standard and reputation of the premises.

(g) the ratio of existing liquor licences and authorities in the community to the population of the community

The nightlife in Alice Springs has changed dramatically over the last two decades. Nightlife environment have decreasingly been characterised by closure of a number of bars, nightclubs, pubs, etc. such as Melankas, Memorial Club, RSL Club, Heavitree Tavern, Stuart Arms Hotel, Scotty's Tavern and Alice's Restaurant, Sean's Irish Bar, Outlander Steakhouse just to name a few. There are 15 licensed venues including the pub/tavern license, restaurant license and restaurant bar license with different business models.

Alice Springs has a population of over 25,000 and is the second largest town in NT after Darwin. There are only venues that are open after midnight. The two venues and their staff are under huge pressure to accommodate the increasing number of patrons trying to get in when other places shut at midnight. This decrease particularly affected young professionals men and women with the proportion of 18-35 years old.

(h) the effect of the volume of liquor sales on the community

Unfortunately, there are a number of road accidents that occur time to time and people get hurt or some even worse they lose their precious lives. Roads are built to get from one place to another, to help us with our safe journey. But accidents occur when we don't follow road rules. But if we follow rules we drive safely on the road. In my research I haven't found a single road where hasn't been an accident. Even a simple road, an empty road can be the most dangerous if rules are not followed. But we can mitigate the

risk of not getting hurt on the road by following the road rules and instructions provided. Similarly, we can operate public bar responsibly and abiding by the RSA instructions, the Liquor Act code on conduct, working closely together with Director Licensing, health, police and council to mitigate the adverse effect.

(i) the **community impact assessment guidelines** issued under section 50 of the *Liquor Act 2019 (NT)*

• Criteria	• Matters to be considered
<ul style="list-style-type: none"> The potential harm or health impacts that may be caused to people, or any group of people within the local community area, due to the availability and accessibility of an additional liquor outlet 	<ul style="list-style-type: none"> <u>Are there any 'at-risk' groups or sub-communities within the locality? This may include:</u> <u>Children and young people;</u> <u>Aboriginal people normally resident within the locality and those Aboriginal people that might be likely to travel to the locality from a dry community;</u> The nearest community is Charles Creek community, which is 2 km away. The nearest school is 9 Bath Street (OLSH Bath Street), which is 1 km away. The nearest residential area is 400 m away on Leichhardt Terrace. The Todd Street is the main street of Alice Springs CBD, but the venue is not a take away liquor retail venue, liquor will be served inside the venue in a controlled manner, following strict RSA guidelines and instructions <u>Migrant groups from non-English speaking countries;</u> There is pizza shop 66 m away, which is operated by a migrant Indian family. Alice Springs is a diverse town, the applicant themselves is a migrant, who has faced racism at most of the stages of her career and welcome people from all different backgrounds, race, color and gender. This venue

	<p>operation will represent a role model for a lot of other young diverse people in the industry. This venue will promote and celebrate values of multi cultures at all times</p> <ul style="list-style-type: none"> • <u>people in low socio-economic areas; and/or</u> Socioeconomic status is on of the many factors influencing person's alcohol use and related outcomes. The venue will be expensive including the food and drinks. The venue is for people who are looking for a theme-based adventure. The experience is not cheap. The socio-economic status is based on three measures – education level, social class and household income. The theme, the motive, the aim is not to attract people in low socio-economic areas, people who are vulnerable but is to provide a boutique upscale pub that offers a premium range of food and drinks and the experience price that a patron will pay will be higher than other places in town. • <u>communities that experience high tourist/visitor numbers.</u> The premise will attract more tourism into the town especially during these hard times and take hospitality in Central Australia to next level. The venue will welcome families, young people, senior citizens and all other people from
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	<p>different walks of life. The Saloon will offer an entertaining space for recreational purposes for the community of Alice Springs. The applicant is currently in discussions with Ghan Train personnel who are very excited and the premise will offer tourists an Iconic Outback Pub that is enriched with history and outback memorabilia, which they can enjoy, while have a drink or a meal. The applicant is aiming to contact different tour companies to offer them a set menu for tour groups.</p>
	<ul style="list-style-type: none"> • <u>Are there any community buildings, facilities and areas within the locality? Such facilities would include:</u> • <u>schools and educational institutions:</u> The nearest school is 9 Bath Street (OLSH Bath Street) which is 1 km away • <u>hospitals, drug and alcohol treatment centers;</u> The nearest pathology is 60 m away and the hospital – Alice Springs hospital is 600 m away on the Gap Road • <u>accommodation or refuges for young or disadvantaged people;</u> The nearest residential area is 400 m away on Leichhardt Terrace • <u>childcare centers;</u> The nearest childcare center is on 53 Bath Street – Alice Springs Child Care Center that is 500 m

	<p>away.</p> <ul style="list-style-type: none"> • <u>recreational areas;</u> The nearest restaurant bar is 60 m away from the premise that attracts a complete different demographic and only serve handful of items on the menu mainly fried stuff. All the restaurant bars and tavern in the direct vicinity of the premise have completely different business models and attract a complete different demographic, one of them is only open 4 days a week during the afternoon and night time. None of them serves breakfast and offers a vast menu and experience like the proposed venue. • <u>dry areas; and</u> The nearest dry area is Charles Creek Community, which is 2 km away from the premise. • <u>any other area where young people may congregate or be attracted to.</u> The venue will have substantial amount of security guards and crowd controllers to maintain public order and ensure patron safety on the premise. <ul style="list-style-type: none"> • <u>What policies and procedures will the applicant implement to minimise any potential harm or health impacts to these 'at-risk' groups or sub-communities?</u> The applicant will follow strict RSA guidelines and instructions and work closely together with The
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	<p>Director of Licensing, Police, Council and Health to mitigate any potential harm or health impacts to those 'at-risk' groups/sub-communities.</p>
<ul style="list-style-type: none"> Information about the location and area in which the premises is proposed to be so as to assess any social impact on the community. This includes information about the density of licensed premises within the community area. 	<ul style="list-style-type: none"> <u>"This may include crimes statistics, social profile information and the location of existing licensed premises.</u> <u>This could also include traffic and pedestrian impacts and any plans developed to address these potential issues."</u>
<ul style="list-style-type: none"> Volume 	<ul style="list-style-type: none"> <u>"This may include projected sales volumes and marketing analysis, liquor type and customer demographic (where applicable this should be provided for both on and off premises sales).</u> <u>The Commission will consider information available to it about the current alcohol consumption rates for the community area."</u>
<ul style="list-style-type: none"> Any cultural, recreational, employment or tourism benefits for the local community area 	<ul style="list-style-type: none"> <u>Will the proposed licensed premises provide economic benefits, cultural, recreational or tourism benefits or any additional employment opportunities and to what level?</u> <p>The above application explains the economic benefits, cultural, recreational or tourism benefits of Bojangles in comprehension for your perusal. The applicant is hospitality worker working hard to develop and advance her career morally and ethically.</p>

13.1

	<p>The applicant's motive is to advance the local and tourism market together. Bojangles Saloon and Dining Room will be a huge draw card for not only tourists also for local territory and Australian families. The premise will employ over 25 employees at a time and will support local musicians especially the classical hidden gems. Live steaming the premise online and via radio will make it a popular entertainment venue among locals and tourists.</p>
<ul style="list-style-type: none"> Why the grant of the application is in the public interest and how the additional liquor outlet will benefit the local and broader community 	<ul style="list-style-type: none"> <u>What additional services will be provided other than simply an additional outlet for the sale of liquor – this may include accommodation or dining?</u> Dining – Dining that Saloon will offer is going to be one of a kind in Alice Springs. The venue's theme will be one of a kind in territory. The proposed venue would provide an attractive new venue to show case Alice Springs all over the world. <u>Will the proposed licensed premises provide additional choices of service or products that are not available in the area?</u> Certainly, The memorabilia, the food, the theme and the service will be one of a kind, an upscale pub that offers it all – breakfast, lunch and dinner. A local operator for local Territorians. The applicant has plans to extend the beer

	<p>garden to make it big bigger so that we will have space to even hosts' weddings, charitable functions on a large scale, corporate gatherings and hosts large tourist groups.</p> <ul style="list-style-type: none"> • <u>Will the proposed premises provide liquor in a manner known to be safe and to minimise adverse impacts?</u> Yes, the venue will be served in a controlled manner following the strict RSA guidelines, NT Liquor Act. The proposed licensee will keep in constant touch with the Director Licensing, Police, Council and Health to find any gaps in the operations of the venue and stay compliant at all times. • <u>Will it use existing premises, improve or add to existing premises, or is it a new premises?</u> The applicant will use the existing premise before the opening the venue will go through an immense cleansing, clearing and beautification process. The applicant's 12 month goal is to extend the beer garden and make a small children play ground at the back of the premise.
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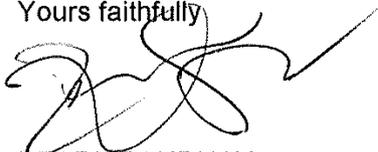
Director of Liquor Licensing

Page 42

(j) any other matter prescribed by regulation

Not applicable

Yours faithfully



PEARL RANDHAY

13.1

Re drafted

Bojangles Saloon and Dining Room
80 Todd Street, Alice Springs, NT 0870

Bojangles Saloon and Dining Room

Business Plan

13.1

Business Plan Summary

Bojangles Restaurant and Saloon, is the oldest of four popular licensed venues located in the immediate vicinity of the grounds of the Alice Springs Town Council in the Alice Springs CBD. With its wild- west-in-the-outback themed decor, Bojangles is a distinctive feature of the town. Bojangles is the oldest pub in town with numerous amount of priceless memorabilia displayed. A lot of people have good memories with the premise such as people who are married today actually have had met at Bojangles back in the day, charitable events that took place and support that the premise have had provided to various organisations, sports facilities, etc.

The Business

Business name: Bojangles Saloon and Dining Room

Business structure: Company

Business location: 80 Todd Street, Alice Springs, NT 0870

Products/services: Public Bar; Restaurant; Breakfast, Lunch and Dinner; Food and Beverage

The Market

Target market:

Young professionals, private and public sector, families, senior citizens of the community and tourists. The place will aim to hold events such as weddings, beef burgundy dinner nights, Christmas parties, October Business Month, NT Cattle Association meets, etc. We will also hold Tuesday trivia nights and Wednesday family bingo nights every week. This venue is for the demographic looking for a tourist experience, a venue that is boutique style pub with an old world charm.

The premise will be the only family friendly pub in town that will offer extensive range of breakfast, lunch and dinner food options. The premise will be operated by young enthusiast whose focus is providing the town, the venue it deserves while keeping the history alive. The venue will have an extensive range of exotic alcoholic beverages, which will be more expensive than others. The Saloon will hosts Tuesday trivia nights, Wednesday family bingo nights, Friday business luncheons, new mum and dads date nights, which will attract a completely different demographic. The pub will be famous for its Territory Grill menu that no one else in town has to offer. The premise will attract tourists all around the world through its live-streaming website, especially connect with the families overseas while they are sitting at the premise. The place will showcase Alice Springs to the whole world. The venue will bring a revolution and challenge for other operators – to bring their game in terms of the food. The place has seen so many memories made – a fair amount of people who actually at the premise have gotten married and are raising their families, they would love to come back and relive those memories. Patrons who have had bad experiences will see this place truly come to life

and flourish.

The venue will provide entertainment and show case local talents, DJs and music of all genres.

Marketing strategy:

Online, Radio and TV; Bojangles will be live broadcasted through an online live streaming website 24 x 7, via Radio on weekends. Social Media – Instagram and Facebook.

The Future

Vision statement:

The proposed venue would provide an attractive new venue to show case Alice Springs all over the world. Providing high standard of entertainment and showcasing local talent via online web live streaming and Radio.

Goals/objectives:

Kids area; planning to extend the beer garden and adding a kids playground in 12 – 16 months.

Business premises

Business location: The premise is located on 80 Todd Street, Alice Springs; in the heart of Alice Springs.

Buy/lease: The premise is leased.

Recruitment options

Advertising in the local paper, online advertising, advertising among international students interstate, giving them future pathways for their residency and advancement in their career.

Trading hours: 6 am to 2 am (following day)

S.W.O.T. analysis

Strengths	Weaknesses
<p>High standard food Various range of alcoholic and non-alcoholic beverages Boutique style Pub - upscale History enriched Live entertainment venue Old world charm - Memorabilia which has been collected since 1960 Located in the heart of town Locally owned and operated Industry focused and dedicated operator</p>	<p>Only one point of entry/exit Secure car parking</p>
Opportunities	Threats
<p>Build on customer and brand loyalty Career advancement opportunities for passionate kitchen and bar staff Support local business Opportunities for local and international hospitality students Attracting industry workers from interstate</p>	<p>Property crime</p>

Public interest and community impact assessment summary

Under sections 49 to 52 of the *Liquor Act 2019*

Before you fill in the form

This form has been approved by the Director of Liquor Licensing undersection 317 of the *Liquor Act 2019*.

Type your answers or use clear, printed writing.

We may make this information available to the public, so you should not include people's sensitive or personal information in the form.

Attach extra pages if your answer/s don't fit into the space provided.

If you need help with this form, call Licensing NT on 08 8999 1800 or email agd.lrascompliance@nt.gov.au.

Fields marked with asterisk (*) are mandatory.	
Information about your application	
Applicant name*	SGRD PTY LTD
Brief description of the application, including the proposed nature of the business and authorities sought*	FAMILY FRIENDLY ICONIC AND OLDEST PUB WITH A TOUCHES OF QUIET SOPHISTICATION, OLD WORLD CHARM AND A FRESH PROSPECTIVE. PROVIDING AN OUTBACK STEAKHOUSE MENU AND OPEN FOR BREAKFAST, LUNCH AND DINNER. LIVE ENTERTAINMENT, LIVE STREAMING ON ONLINE WEBSITE AND VIA RADIO.
Address of premises*	80 TODD STREET, ALICE SPRINGS, NT 0870
Information about how your liquor application might affect the community, and who you have consulted about your application	
Tell us about the impact you think your proposed liquor licence or licence-related authorisation will have on the local community*	I HAVE CONSULTED AROUND 200-300 COMMUNITY MEMEBERS IN TOWN FROM DIFFERENT DEMOGRAPHICS. THE PREMISE WILL BE OPERATED BY EXPERIENCED AND PASSIONATE HOSPITALITY WORKERS WHOSE FOCUS IS TO PROVIDE THIS TOWN – GOOD FOOD, GOOD ENVIRONMENT AND LIVE ENTERTAINMENT LIKE NO OTHER. IT WILL BRING A NEW CHALLENGE AND REVOLUTION IN THE INDUSTRY IN CENTRAL AUSTRALIA. IT WILL CREATE AT LEAST 30 – 35 NEW JOBS. IT WILL HELP BOOST TOWN'S ECONOMY THROUGH TOURISM AND IT WILL ENHANCE TOWN'S VITALITY.

13.1

Public interest and community impact assessment summary

Have you consulted people who live or work in the neighbourhood?*		Yes / No
If yes, explain who you consulted (e.g. local residents and businesses, clinics, etc.), how (e.g. in person, by phone or email) and what their feedback was	<p>I HAVE CONSULTED ALMOST ALL THE BUSINESSES IN THE DIRECT VICINITY, EVERYONE IS VERY EXCITED THAT IT WILL BE CHANGED AND OPENED BACK UP. THE ONLY CONCERN FROM A GENTLEMAN WE RECEIVED WAS – HE IS GLAD THAT THE OWNERSHIP HAS CHANGED BECAUSE WHEN THE PREVIOUS OPERATOR WAS RUNNING THE PREMISE – THEY HEARD LOT OF FIGHTING AND YELLING.</p>	
Have you consulted the local council?*		Yes / No
If yes, explain who you consulted, how and what their feedback was	<p>YES</p>	
Have you consulted the local police officer in charge (OIC) and/or the NT Police major events office?*		Yes / No
If yes, explain who you consulted, how and what their feedback was	<p>YES</p>	

13.1

Public interest and community impact assessment summary

Have you consulted people who use, or travel to or from, places of worship in the area?*		Yes / No
If yes, give the name of the place/s of worship and explain how you consulted people who access it and what their feedback was	YES	
Have you consulted people who use, or travel to or from, hospitals in the area?*		Yes / No
If yes, give the name of the hospital and how you consulted people who access it and what their feedback was	YES	
Have you consulted people who use, or travel to or from, schools in the area?*		Yes / No
If yes, give the name of the school and how you consulted people who access it and what their feedback was	YES	

13.1

Public interest and community impact assessment summary

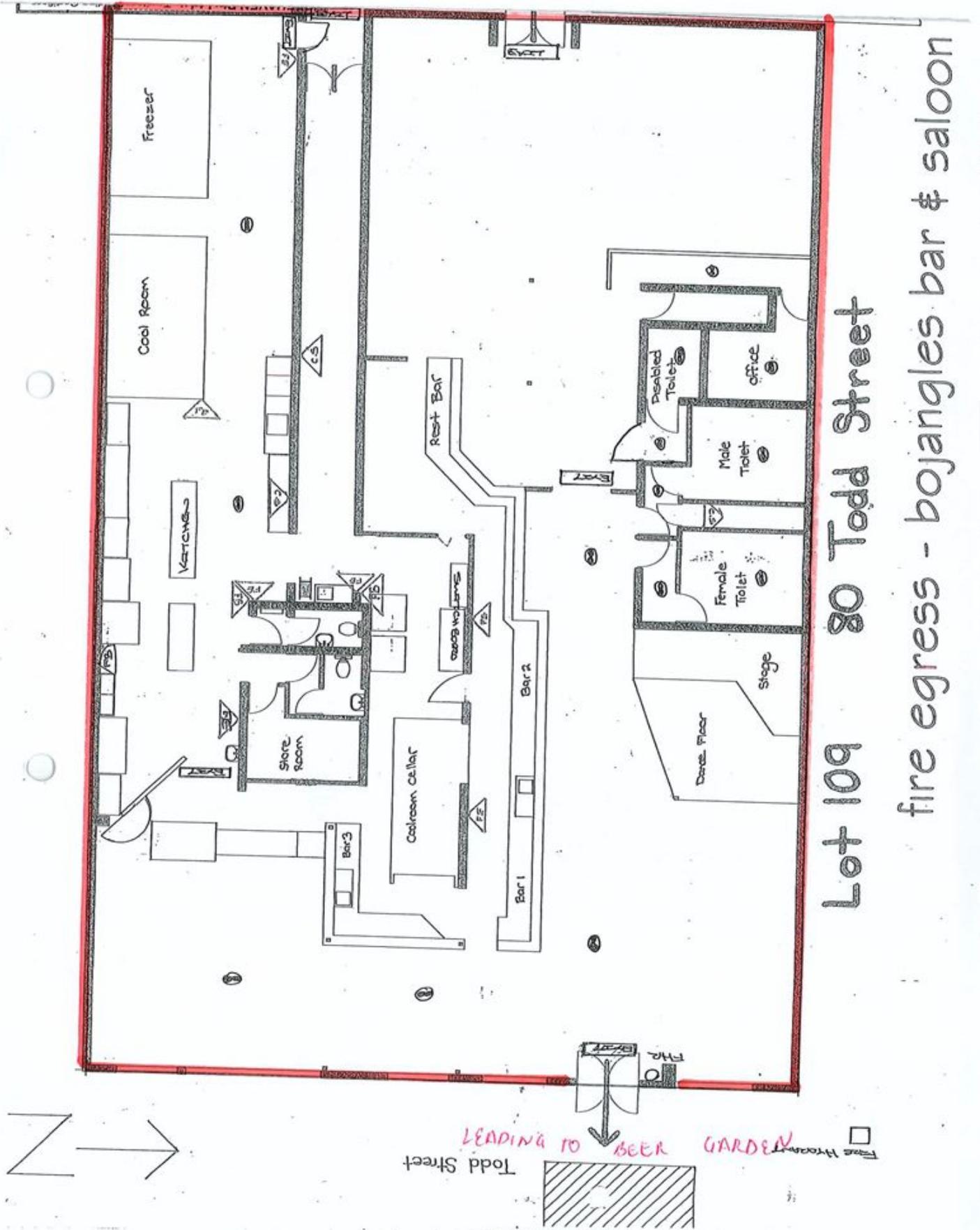
<p>Have you consulted other stakeholders about the risk of undue offence, annoyance, disturbance or inconvenience to people who live or work in the vicinity of the proposed licensed premises or who are using or travelling to or from a place of public worship, a hospital or a school?*</p>		<p>Yes / No</p>
<p>If yes, explain who you have consulted and how</p>	<p>YES</p>	
<p>If you answered no to consulting with any of the above, explain why you decided not to consult with them*</p>		
<p>Were any issues or concerns raised during the consultation?*</p>		<p>Yes / No</p>
<p>If yes, describe what they were and whether or not they were resolved</p>	<p>N/A</p>	
<p>Were all issues and concerns raised by the people and/or organisations you consulted resolved?*</p>		<p>Yes / No</p>

13.1

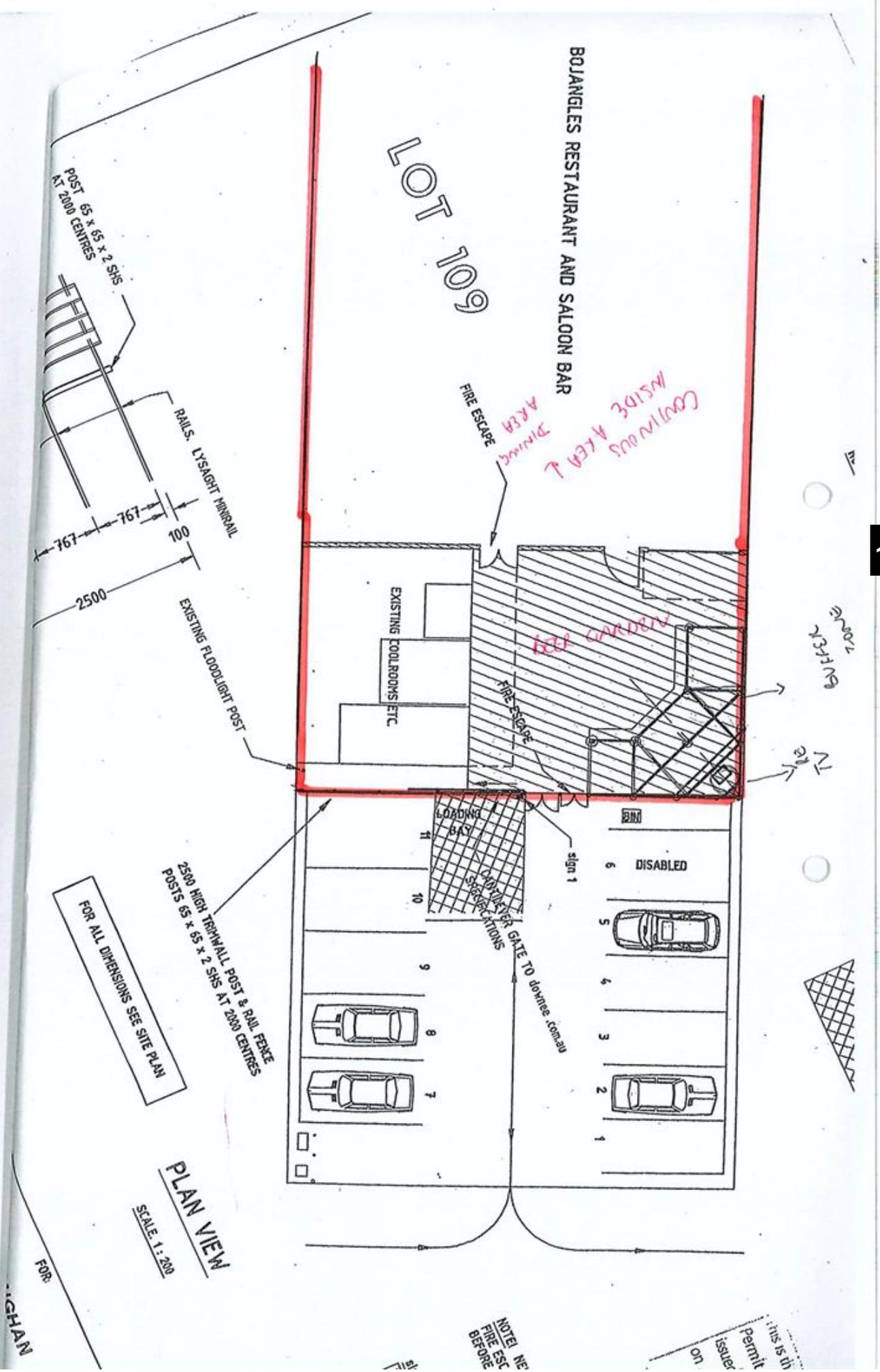
Public interest and community impact assessment summary

<p>If no, what measures will be / have been implemented or maintained to address the potential for undue offence, annoyance, disturbance, or inconvenience to people who live or work in the vicinity of the proposed licensed premises or who are using, or travelling to or from, a place of public worship, a hospital or a school?</p>	<p>YES</p>		
<p>Is there any other information that you think the Commission should know about your application?</p>			<p>Yes / No</p>
<p>If yes, please share it here</p>	<p>N/A</p>		
<p>Privacy declaration</p>			
<p>I have read the privacy statement at the end of this form and declare that I have made reasonable efforts to make all third parties aware of the information in the privacy statement.</p>			
<p>Signature of applicant</p>		<p>Date</p>	<p>20/04/2021</p>

13.1



13.1



13.1

Smoking Management Plan for Licensed Premises

Premises/Business name:	Bojangles Saloon and Dining Room	
Situated address:	80 Todd Street, Alice Springs, NT 0870	
Postal address:	11 Coppock Court, Desert Springs, NT 0870	
Licensee:	Pearl Randhay	
Registered Licensee address:	11 Coppock Court, Desert Springs, NT 0870	
Nominee:	Pearl Randhay	
Licence number:	TBA	
Licence type:	Public Bar	
Extent of licence:	Whole property licence to boundary fence – plan attached	
For more information about this plan contact:	Pearl Randhay; 0411 500 013	
Licensee's signature:	Print name:	Date:
	Pearl Randhay	10 March 2021

13.1

Smoking Management Plan for Licenced Premises

Reasons for plan

In accordance with the *Tobacco Control Regulations 2002* of the *Tobacco Control Act 2002* of the Northern Territory, smoking is banned in all enclosed areas and most of the licensed outdoor areas of Bojangles Saloon and Dining Room.

As a premises that holds a liquor license under the *Liquor Act 2019*, certain areas of Bojangles Saloon and Dining Room that satisfy the conditions outlined in the *Tobacco Control Regulations 2002* have been designated as an exempt area allowing patrons to smoke within those exempt areas.

Bojangles Saloon and Dining Room has developed this smoking management plan to comply with the legal requirements for having Outdoor Smoking Area. This plan provides detailed information on the OSA(s), including location and boundaries of the OSA(s), how smoking is managed on the premises and measures for assisting compliance.

This plan also promotes and supports the Bojangles Saloon and Dining Room's Commitment to prevent children from smoking and minimising exposure of the staff and patrons to environmental tobacco smoke.

This plan is made to comply with Part 2 of the *Tobacco Control Act 2002* and the *Tobacco Control Regulations 2002* and the Enclosed Area Guidelines.

Tobacco Hotline NT: 1800 888 564

13.1

Outdoor Smoking Areas (OSAs)

	No. of OSAs and % of total outdoor liquor licensed area:
Location(s):	OSA platform to rear left hand side of beer garden.
Buffer(s):	OSA has wide buffer all around, half of OSA buffer is contained within

Signage

Type of sign	Display location
No-smoking*	Front entrances
Smoking area*	At the Beer Garden – OSA
Notice of availability of Smoking Management Plan*	OSA
Other	No smoking signs inside the premises, OSA, loading docks and car parks.

*Legal requirement

Smoking Management Plan for Licenced Premises

Management of smoking *(Minimising environmental tobacco smoke)*

Bojangles Saloon and Dining Room will be managing smoking and smoking issues through the following actions:

- Establishing OSA where smoking, drinking and eating is allowed, and banning smoking at all other licensed areas – inside and outside.
- Directing patrons who wish to smoke to the OSA.
- Instructing staff who wish to smoke to use OSA.
- Identifying compliant buffer area.
- Ensuring appropriate signage is in place to identify the buffer area and OSA.
- Ensuring that within OSA and buffer area there is no:
 - Serving of food or drink.
 - Provision of prohibited entertainment.
- Ensuring that ashtrays, smokers' bins are located only in the OSA.
- Ensure there is no smoking in the buffer area.
- Providing training to staff so that they know how to immediately and adequately address non-compliance (see Staff Training and Complaint Handling sections of this plan)
- Making available information on smoking and passive smoking to patrons, upon request.

13.1

Staff training *(List of staff training and instruction provided)*

Bojangles Saloon and Dining Room will be providing training and regular instruction to staff to ensure that the tobacco laws are met.

- Staffs are made aware of where patrons and staff can and can't smoke at the premises.
- Staff are made aware if they or patrons smoke in a non-smoking area they can be subject to an on the spot infringement notice of 0.8 penalty units.
- Staff is made aware that the licensee of Bojangles Saloon and Dining Room can be held responsible if a person smokes in a no-smoking area. Penalties of up to 20 penalty units for an individual or five times the penalty unit for a body corporate may apply if an offence is proven in court.
- Staff are instructed that if they see a patron smoking in a no-smoking area they must:
 - direct the patron to stop smoking immediately, and tell them that they are breaking the law if they don't stop smoking
 - immediately cease food or drink service to the patron if the patron does not follow their direction to stop smoking.
 - involve the Manager and Security if the situation is escalated or the complaint is complex.
- Staff is instructed that if they see a staff member smoking in a no-smoking area they must report it to the manager and licensee immediately.
- Staff is instructed that there is no service to be provided into the buffer area or the OSA.
- Staff is instructed that patrons are permitted to take their own food and drinks into the buffer area and OSA(s).

Smoking Management Plan for Licenced Premises

- Staff are instructed that there is no smoking permitted in the buffer areas.
- At staff meetings there are discussions about how staff is going with enforcing the no smoking rules, and practical ways to solve any problems they may be having.

Complaints procedures

Bojangles Saloon and Dining Room resolves complaints about smoking on the premises quickly and in a transparent manner. While all staff at Bojangles Saloon and Dining Room enforce the tobacco laws by directing patrons to stop smoking in no-smoking areas, difficult situations and complaints are referred to the Manager.

Upon receiving a complaint, the Manager determines the nature of the complaint. If it is legitimate, the following measures are taken:

- inform the patron about the legal requirements, including an on-the-spot-fine
- stop food or drink service while the patron is smoking in a no-smoking area
- keep a written record of the incident and action taken.

If the complaint has no basis the Manager will take no further action. If the patron is not satisfied with the outcome, the Manager will direct them to the Tobacco Hotline NT 1800 888 564.

13.1

Implementing, monitoring and reviewing the plan

Bojangles Saloon and Dining Room will know that this Smoking Management Plan is being implemented successfully by obtaining regular feedback from staff at staff meetings, and by monitoring the number of incidents where patrons smoke in no-smoking areas.

The Smoking Management Plan will be reviewed on a regular basis to ensure the document remains current.

List of attachments

- Site Plan identifying areas of the licensed premises.
- Photos of OSA and Buffer Areas

Smoking management plan compliance

This plan has been sighted by an Inspector of liquor licensed premises and has been identified as being compliant with the requirements of the *Tobacco Control Act 2002* and the *Tobacco Control Regulations 2002*.

Name of Inspector:	Signature	Date:

Diagram/illustration of outdoor area(s)

Please show and label the following:

- Outdoor eating area(s)

Smoking Management Plan for Licenced Premises

- Outdoor smoking area(s)
- Buffer(s)
- Footprint of the liquor licensed area*



13.1

18/3/21, 9:29 pm



13.1



13.1



13.1

Agenda Item 13.2

REPORT

Report No. 385/21 cncI

TO: ORDINARY COUNCIL MEETING – TUESDAY 8 JUNE 2021
SUBJECT: PROTECT ALICE STATUS UPDATE REPORT
AUTHOR: ACTING SECURITY MANAGEMENT COORDINATOR – SAM HANZEL

EXECUTIVE SUMMARY

The purpose of this report is to provide an update of the Protect Alice: My Town, My Home Community Safety and Home Security Initiative.

This report outlines subsequent work following the 9 March 2021 Ordinary Council Meeting and an updated collaborative business case from Victims of Crime Northern Territory (VoCNT) and Neighbourhood Watch Northern Territory (NHWNT).

RECOMMENDATION

That this report be received and noted.

REPORT

1. BACKGROUND

At the 9 March 2021 Ordinary Council Meeting, Council approved the partnership of Alice Springs Town Council (ASTC) with VoCNT and NHWNT to implement the Protect Alice initiative. A transfer of \$200,000 from COVID-19 reserves was approved to fund the initiative.

Official correspondence was sent to Minister Kate Worden MLA; Minister for Territory Families and Urban Housing, Minister Selena Uiibo MLA; Attorney General and Minister for Justice, and; Minister Nicole Manison MLA; Minister for Police, Fire and Emergency Services seeking financial support of \$300,000 from the Northern Territory Government to co-fund the program, see *Attachment A*. To date, no response has been received.

2. DISCUSSION

Subsequent meetings were held with VoCNT and NHWNT, and it was requested that a revised business case be prepared to reflect the level of funding confirmed from Council. This has been provided as *Attachment B*.

13.2

The revised business includes four elements, accessed individually or together to meet the safety and security needs of community members:

1. Free Home Security Assessments (HSA), delivered face to face or online.
2. Funding for eligible home security improvements, after VoCNT staff have assessed based on a point rating system.
3. Personal Safety workshops delivered for free to residents.
4. Crime prevention messaging to educate and build better community awareness and attitudes.

Council is awaiting a comprehensive timeline from VoCNT and NHWNT for implementation of the initiative. VoCNT and NHWNT have stated that they are in a position to mobilise fairly immediately with the implementation, however, this will require the in-kind support of Council's Communications Unit to assist in promotion and resident referral.

Once the timeline has been received and agreed upon, a Memorandum of Understanding (MOU) will be drafted between parties to formalise the partnership and safeguard Council funding.

3. **POLICY IMPACTS**

Alice Springs Town Council Strategic Plan 2018-2021

The following objectives of the current Council Strategic Plan align with Council playing a role in addressing crime and community safety.

Objective 1: A Dynamic Community

- 1.1 Inclusiveness and support
 - 1.1.1 Develop and enhance programmes, as well as services
 - 1.1.2 Promote community engagement, cohesion and safety

4. **FINANCIAL IMPACTS**

\$200,000.00 has been transferred from the COVID-19 Reserve into the Protect Alice budget line. VoCNT and NHWNT will require marketing, administration and resourcing support, which will need to be budgeted for. This will be provided in a staged manner upon receipt of timeline.

5. **SOCIAL IMPACTS**

Council will be partnering with key safety and security focussed organisations which will improve the safety and security of residents. VoCNT and NHWNT will provide quantitative and qualitative data back to Council.

6. **ENVIRONMENTAL IMPACTS**

Nil.

7. PUBLIC RELATIONS

The Protect Alice initiative will demonstrate Council's commitment to the security and safety of Alice Springs residents and will grow Council's positive relationship with security focussed agencies and the broader community.

8. ATTACHMENTS

Attachment A – Letters from CEO, Robert Jennings to Minister Kate Worden, Minister Nicole Manison, Minister Selena Uibo – Co Funding.

Attachment B – Updated Proposal: Protect Alice, My Town, My Home – A Community Safety and Home Security Initiative, May 2021



Sabine Taylor
DIRECTOR CORPORATE SERVICES



Office of the Chief Executive

26 March 2021

Minister Kate Worden MLA
Minister for Territory Families and Urban Housing
GPO Box 3146
Darwin NT 0801

Dear Minister Worden,

CO-FUNDING FOR THE 'PROTECT ALICE' INITIATIVE

At the Ordinary Council Meeting held on Tuesday 9 March 2021, Council resolved to progress its support of the 'Protect Alice' Alice Springs Town Council (ASTC) initiative. The initiative sets up partnerships with Victims of Crime Northern Territory (VoCNT) and Neighbourhood Watch Northern Territory (NHWNT) to implement a program which improves residential home security and safety. The resolution is copied below and the full report is attached for your note.

13.8 Protect Alice

Report 323 / 21 cncf

Moved – Councillor Melky

Seconded – Councillor de Brenni

1. That Council note this report and approve the partnership of Alice Springs Town Council (ASTC) with Victims of Crime Northern Territory (VoCNT) and Neighbourhood Watch Northern Territory (NHWNT) to implement the Protect Alice initiative.
2. Approve a transfer of \$200,000 from the COVID-19 reserve to fund the Protect Alice initiative.
3. Approve Officers to approach Northern Territory Government to co-fund \$300,000.

The CEO to approach the relevant Minister to discuss co-funding.

RESOLUTION Number: 21512

Alice Springs Town Council
ABN 45 863 481 471
93 Todd St, Alice Springs
Northern Territory 0870

P. (08) 8950 0526
F. (08) 8953 0558
E. rjennings@astc.nt.gov.au
PO Box 1071, Alice Springs, NT 0871

alicesprings.nt.gov.au



Office of the Chief Executive

The cost of the full proposal to benefit community safety is \$500,000, and as part of the resolution, Council is seeking financial support of \$300,000 from the Northern Territory Government to assist in the protection of our citizens. Council itself has identified \$200,000 of its own funding to progress the program.

This program, in addition to the many other community safety and empowerment programs that Council are implementing, along with the current work in positive partnership with NT Government officers is crucial to the future of our community. I would be pleased to meet to provide further information on this subject.

Yours sincerely,

A handwritten signature in blue ink, appearing to read "Robert Jennings".

Robert Jennings

CHIEF EXECUTIVE OFFICER

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Office of the Chief Executive

26 March 2021

Minister Nicole Manison MLA
Minister for Police, Fire and Emergency Services
GPO Box 3146
Darwin NT 0801

Dear Minister Manison,

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alicesprings.nt.gov.au



Office of the Chief Executive

26 March 2021

Minister Selena Uibo MLA
Attorney General and Minister for Justice
GPO Box 3146
Darwin NT 0801

Dear Minister Uibo,

CO-FUNDING FOR THE 'PROTECT ALICE' INITIATIVE

At the Ordinary Council Meeting held on Tuesday 9 March 2021, Council resolved to progress its support of the 'Protect Alice' Alice Springs Town Council (ASTC) initiative. The initiative sets up partnerships with Victims of Crime Northern Territory (VoCNT) and Neighbourhood Watch Northern Territory (NHWNT) to implement a program which improves residential home security and safety. The resolution is copied below and the full report is attached for your note.

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93 Todd St, Alice Springs
Northern Territory 0870

P. (08) 8950 0526
F. (08) 8953 0558
E. rjennings@astc.nt.gov.au
PO Box 1071, Alice Springs, NT 0871

alicesprings.nt.gov.au



Office of the Chief Executive

The cost of the full proposal to benefit community safety is \$500,000, and as part of the resolution, Council is seeking financial support of \$300,000 from the Northern Territory Government to assist in the protection of our citizens. Council itself has identified \$200,000 of its own funding to progress the program.

This program, in addition to the many other community safety and empowerment programs that Council are implementing, along with the current work in positive partnership with NT Government officers is crucial to the future of our community. I would be pleased to meet to provide further information on this subject.

Yours sincerely,

A handwritten signature in blue ink that reads "Robert Jennings".

Robert Jennings

CHIEF EXECUTIVE OFFICER

Alice Springs Town Council

ABN 45 863 481 471

93 Todd St, Alice Springs

Northern Territory 0870

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Victims of Crime NT

supporting victims of crime

13.2



My Town, My Home
A Community Safety and Home Security Initiative
Business Case prepared for:
Alice Springs Town Council, May 2021

My Town, My Home – A Community Safety and Home Security Initiative

Prepared by:

Melinda Fleming
Chief Executive Officer, Victims of Crime NT
ceo@victimsofcrime.org.au
0429 188 646

Neighbourhood Watch NT contact:

Hannah Finbow
Executive Officer
executive@nhwnt.org.au
0458 000 910

Context

Sam Henzell, Security Ranger, Alice Springs Town Council approached Victims of Crime NT (VoCNT) and Neighbourhood Watch NT (NHWNT) in November 2020 in relation to getting involved in a new council initiative to provide residents with home security options and funding. Subsequent meetings were held and it was agreed that VoCNT and NHWNT would prepare a collaborative business case for consideration by council. This was submitted in December 2020. After further conversations and confirmation of funding for the amount of \$200,000 under the *Protect Alice* initiative in May 2021, this Business Case is revised to suit the level of funding confirmed.

VoCNT and NHWNT look forward to working in partnership with Alice Springs Town Council for the benefit of residents. We are in a position to mobilise fairly immediately with implementation. We would ask for some in-kind support from council's media department to assist in promotion and resident referral, and a possible air conditioned venue to conduct Personal Safety workshops.

13.2

Victims of Crime NT (VoCNT)

VoCNT is a NFP community organisation, established in 1995 to support people and communities throughout the Northern Territory who are impacted by crime. Our aim is to assist people to recover and restore their lives through the provision of a range of support services. We also advocate for victims through community education and by ensuring public and government awareness of the rights, needs and interests of victims of crime.

VoCNT works in partnership with the Northern Territory Government to deliver the following:

- 24-hour helpline **1800 672 242**
- Information and referral
- Crisis support, counselling and advocacy
- Assistance to prepare victim impact statements, financial assistance applications, or to attend court
- Victim support for participation in Youth Justice Conferencing
- Financial assistance in re-securing residential and business properties, and vehicles following unlawful entry or criminal damage
- Security Improvement program for residential properties – free home security assessments and access to security upgrade funding for high risk/vulnerable clients
- Business security audits
- Crime prevention activities and messaging

The organisation has a current team of 10 staff and 20 volunteers working in key locations across the NT – Darwin, Alice Springs, Katherine and Tennant Creek.

Funding relationships are held with the following NTG departments, demonstrating our ability to manage multiple funding contracts, meet key deliverables and deliver diverse services:

- Attorney General and Justice – Restore, Recover, Protect
- Territory Families
- Department of Trade, Business and Innovation

- Correctional Services

VoCNT is committed to best practice and developing flexible programs that respond to the current and emerging needs of victims of crime. In terms of governance, our 2019-2022 Strategic Plan is on track, and backed by an annual Business Plan. The organisation holds a planning event with stakeholders each year to track progress against strategic priorities and map new initiatives and opportunities. We are at the initial stages of developing a Reconciliation Action Plan to improve our capacity to engage more meaningfully and build stronger relationships with First Nations people.

About NHWNT

Neighbourhood Watch NT (NHWNT) is a community led not for profit organisation that has been operating in the NT since 1988. NHWNT's vision is safe, connected and inclusive communities.

NHWNT develop and promote best practice community safety and crime prevention information and resources to help Territorians be and feel safe in their Neighbourhood and home.

Additionally, NHWNT deliver programs that empower people to take responsibility for their own safety and encourage collaborative community safety partnerships between community and the NT Police.

Recently NHWNT have focused on increasing relevance in today's society which has seen a new membership structure and the development of interactive resources, with the aim of increasing accessibility, inclusivity and useability.

Current presence in Alice Springs

VoCNT opened its office in Alice Springs in 2015, and offers all our programs to residents.

The team consists of two staff who deliver victim support and property crime programs, both are long term Alice Springs residents with strong networks and relationships with community stakeholders, businesses and government.

As an example of our service delivery to the Alice Springs community, in the 2019 calendar year VoCNT completed 150 home security assessments for Alice Springs residents and distributed \$87,354- in security improvement funding under a tiered funding model.

NHWNT has a defined part time role based in Alice Springs, which now shares office space with the VoCNT team in Leichhardt Tce. Both VoCNT and NHWNT work closely with Police and enjoy positive relationships at operational and strategic levels.

NHWNT/VoCNT partnership success

Since early 2019 VoCNT and NHWNT have recognised the benefits of combining around prevention activities and have developed a strong and positive partnership resulting in the following successful projects:

- **How Safe Is My Place NT?** – an online self-assessment resource offering Territorians an alternative to a face to face security assessment was launched in August 2020. This option has proven beneficial for busy residents who work and may not be available for a home visit. The assessment generates a report with recommendations, and VoCNT can offer follow-up- assistance.
- Creation of the **Seniors Personal Safety Program** (SPS), offering a vulnerable group the opportunity to learn new knowledge, skills and confidence to manage their safety at home and in the community. With the aim of preventing victimisation and building a greater sense of safety, these workshops have been delivered since August 2020 to seniors in Batchelor, Katherine, Alice Springs, Darwin and Palmerston. Feedback has been overwhelmingly positive, and in some instances, has indicated life changing outcomes for participants.
- Combined staff training – leveraging organisational needs and resources for mutual benefit
- Sharing of professional expertise eg periodic secondment of marketing skills from NHWNT to VoCNT
- Co-location of staff at the VoCNT Alice Springs office to serve the southern region.

VoCNT and NHWNT hold a robust organisational reputation individually, and a successful record of partnering and collaborating for community benefit.

Proposal : *My Town, My Home - A Community Safety and Home Security Initiative* will provide a multi-faceted approach in 2021 to:

- improve the home security of the residents of Alice Springs
- provide education to enhance personal safety at home and in the community
- engage the community in learning about crime prevention activities that empower them to take personal responsibility for their personal property and safety.

The initiative will contain a number of elements, accessed individually or together to meet the safety and security needs of residents.

1. Free Home Security Assessments (HSA), face to face or online.

Home Security Assessments will be offered to residents wishing to learn how to improve the security of their home. This will be of further benefit for residents who have experienced an unlawful entry and will be provided promptly. Crime Prevention through Environmental Design (CPTED) principles will be used to assess home security, and a report produced that recommends strategies and options for improved future security.

VoCNT staff are qualified CPTED auditors. The HSA involves a face-to-face visit to the property, meeting with resident/s to assess the following:

- internal and external layout and the effectiveness of current security measures - type and quality of doors and windows
- personal security/safety habits – storing of valuables, keys
- current concerns and what the resident feels they need to increase their sense of safety at home
- perimeter considerations - fences, gates, garden/yard, garages and sheds
- locational considerations - proximity to parks, laneways, schools and shops,

To facilitate an alternative online self-assessment option, *How Safe Is My Place* (outlined earlier) would also be promoted for residents. All Home Security Assessment recipients will receive a free gift – either a personal security alarm, or a read switch door/window alarm.

2. Funding for security improvements

After completion of a Home Security Assessment or online HSIMP self-assessment, residents who meet the eligibility criteria can be offered access to funding of up to \$750- towards their recommended/preferred security upgrades.

VoCNT staff will assess the level of resident risk/vulnerability based upon a series of questions and subsequent point ratings. This will occur alongside their observations and in conversation with the resident and takes into account their particular circumstances:

- Aged over 60 years? (4 points)
- Unlawful entry experienced in the last 6 months? (2 points)
- Physical or mental health conditions that may affect daily life? (4 points)
- Does the street/home have inadequate lighting? (2 points)
- Does the home require security screens and/or doors? (2 points)
- Is there a laneway or shopping centre nearby? (3 points)
- Is the home adjacent to parkland/fringed by trees? (4 points)
- Is the resident currently at risk of domestic or family violence? (4 points)
- Is the resident living alone? (4 points)
- Is the resident a sole parent/carer with children living in the home (4 points)
- Unlawful entry experienced by neighbours in last 6 months (2 points)
- Does the resident have or care for someone with a permanent disability? (4 points)

Scores of 22 points or greater will qualify for up to \$750- financial assistance towards their recommended security upgrades.

The risk rating system is based upon the home occupant circumstances, which would effectively mean that landlords would be entitled to financial assistance that coincides with the circumstances of their tenants. Any works would always be approved by the landlord/ratepayer.

Examples of the average costs associated with common security upgrades from existing suppliers:

- Supply and installation of 2 x deadlocks -\$400
- Supply and installation of 2 x sensor lights - \$650
- Supply and installation of CCTV hardwired system - \$1100

Supplier relationships

VoCNT have a number of trusted businesses whom we work regularly with in Alice Springs that include locksmiths, glaziers and electrical services. We are open to working with any business that has insurance, and ABN and guarantees their work. We are confident if this funding proposal proceeds that we can negotiate capped prices for standard security items such as those mentioned above.

VoCNT has comprehensive procedures in place to administer 1.and 2 and these will ensure the end to end process can be managed at every stage: assessment, report, funding offer, contractor engagement, monitoring of works, payment and service evaluation.

Quantitative measures	<ul style="list-style-type: none"> • Number of Home Security Assessments completed • Number of Alice Springs homes with improved security • Dollars spent
Qualitative measures	<p>Surveys indicate:</p> <ul style="list-style-type: none"> • greater home security awareness • enhanced personal safety habits • increased feelings of safety at home

13.2

3. Offer Personal Safety workshops to residents

The successful delivery of numerous Seniors Personal Safety workshops in 2020 has prompted planning for expansion of the model to reach other target groups. The program content would be modified to meet the developmental and environmental needs of the audience. Seniors workshops would continue based on our current program. Expertise is secured with a highly skilled facilitator, Sharon Kimberley (Director, Personal Protection Strategies) who is committed and available to provide these workshops.

SPS workshops are 3 hours in duration, free of charge and will be offered to groups of up to 25 participants. Each workshop is designed to:

- Support participants with information, education and practical strategies to increase their sense of safety and wellbeing, whether it be in the home, school, work environment or in their communities
- Build a range of personal protective strategies and confidence to manage safety in a range of situations
- Teach simple but effective daily tips about home security
- Meet the needs of specific target groups

These workshops would be a valuable and relevant follow-up to a Home Security Assessment and security upgrade funding. Including Personal Safety workshops in this initiative could significantly increase the overall impact. It is about building the skills and confidence of community members to take responsibility for their own safety.

Quantitative measures	<ul style="list-style-type: none"> • Number of workshops delivered: 6 <ul style="list-style-type: none"> ✓ 2 x Senior personal safety workshops ✓ 4 x personal Safety Community workshops • Number of participants: 120
Qualitative measures	Surveys indicate:

	<ul style="list-style-type: none">• Increased confidence in ability to manage my own personal safety• Improved skills and knowledge to manage my safety in a range of situations
--	---

4. Crime prevention messaging to educate and build better community awareness and attitudes

NHWNT would take the lead in developing a marketing campaign to promote relevant community safety messaging as well as the overall My Home, My Town initiative. The campaign will include:

- Coordination of branding between each partner organisation
- 4 videos that can be used for social media and TV
- Radio advertising campaign
- A launch and media event for the My Home, My Town initiative and associated campaign
- Development of a suite of promotional materials to raise awareness of the My Home, My Town initiative and associated campaign

The safety messaging contained within the campaign will be specific to Alice Springs. Both VOCNT and NHWNT will work with NT Police, and other stakeholders, to identify current crime trends. The campaign is supported in principle by Southern Commander, Craig Laidler.

Regular communications to promote actions that assist in the prevention of crime will also be available in the following ways:

- VoCNT and NHWNT websites
- Social media – weekly
- Friends of Victims of Crime, and NHWNT membership. All residents we engage with will be offered a subscription opportunity.

13.2

Evaluation of services for quality and effectiveness

Residents accessing services will be invited to provide feedback via online/mail surveys and by giving feedback at any time. Surveys will be disseminated each fortnight for those clients who have ended their service period.

**MINUTES OF THE MEETING OF THE
SENIORS COORDINATING COMMITTEE
ON WEDNESDAY 21 APRIL 2021 4:00PM
ANDY MCNEILL ROOM**

1. ATTENDANCE:

PRESENT:

Councillor Jamie de Brenni, ASTC (*Chair*)
Sue Jones, National Seniors of Central Australia
Ian Towns, University of the 3rd Age
Kate Lewis, Anglicare NT
Geoff Sloan, General Member
Fran Kilgariff, Council of the Ageing (COTA)
Edna Saunders, Probus Club of Alice Springs
Shauna Hartig, Country Women's Association

GUEST:

Belinda McCulloch, Central Australian Representative, Volunteering NT

OFFICERS IN ATTENDANCE:

Kate Walsh, Acting Manager Community and Cultural Development
Kiri Milne, Community Development Officer
Felicity Waldock, Acting Manager Library, Alice Springs Public Library

14.1

13th Alice Springs Town Council Seniors Coordinating Committee	15 July - 20	19 Aug - 20	16 Sept - 20	21 Oct - 20	18 Nov - 20	17 Feb - 21	17 Mar - 21	21 Apr - 21
Mayor Damien Ryan	A		A	✓	✓	A	A	A
Councillor Jamie de Brenni	✓	✓	A	✓	✓	✓	✓	✓
Councillor Glen Auricht				A	✓	✓	✓	A
Edna Saunders	--	--	--	✓	--	✓	--	✓
Ian Towns	✓	✓	✓	A	✓	A	✓	✓
Lowell Wood	✓							
Fran Kilgariff	✓	A	✓	✓	A	✓	A	✓
Shauna Hartig	--	--	--	--	--	--	✓	✓
Sue Jones	✓	✓	✓	✓	✓	✓	✓	✓
Kate Lewis	✓	✓	A	A	A	✓	A	✓
Val Hoey	--	--	--	✓	✓	--	--	A
Geoff Sloan	✓	✓	✓	✓	A	✓	A	✓
Rhiannon Fletcher / Belinda Staniforth	✓	✓	✓	--	--	✓	--	A
Marica Quitay						✓	✓	--
Louise Banner						✓	✓	A

✓	Attended	A	Apology received
✓ Proxy	Proxy attended in place of committee member	--	No attendance and no apology recorded
	Non-member		

The meeting commenced at 4:00pm.

APOLOGIES:

Mayor Damien Ryan
Councillor Glen Auricht
Belinda Staniforth
Louise Banner, ARRCs
Val Hoey, Alice Springs Senior Citizens
Robert Jennings, Chief Executive Officer
Sabine Taylor, Director Corporate Services
Telly Ociones, Executive Assistant (*Minutes*)

2. DISCLOSURE OF INTEREST:

Nil

3. MINUTES OF THE PREVIOUS MEETING:

RESOLVED:

That the minutes of the Seniors Coordinating Committee meeting held 17 March 2021 be confirmed as a true and correct record of that meeting.

Moved: Shauna Hartig
Seconded: Sue Jones

4. BUSINESS ARISING FROM PREVIOUS MINUTES:

4.1 Community Safety Grants Program

The Community Development Officer advised that the Community Safety Grants program is still in the planning stage at present. A report will be presented to Council regarding the program. A feedback will be reported to this Committee on a future meeting.

4.2 Senior's Policy NT

The Community Development Officer has touched base with Kez Hall, Manager Community Engagement at Territory Families on the Senior's Policy and advised that the policy draft is sitting at Cabinet sub stage, awaiting Ministerial approval to release to Northern Territory Government agencies for one more final review, not public review. Pending the Ministerial approval, the policy is still on track for quarter 2 release (end 2021).

Geoff Sloan added that the Seniors Advisory Council had a few choices of cover designed.

4.3 Seniors Lifestyle Accommodation Update

The Community Development Officer has spoken with Rae Finlay and advised that the NTG have spoken with individual contractors regarding their proposals and will keep the Seniors Coordinating Committee (SCC) updated with any further information.

A report on the feedback from this Committee will be submitted to the 8 June 2021 Ordinary Council meeting.

ACTION:

- A. Geoff Sloan to report back with any updates from Ministerial Council.
- B. Seniors Lifestyle Accommodation Project to be a standing item for SCC.

4.4 Reimagining the Alice Springs Public Library

An action from the previous seniors meeting was to ask Peter Moeck, the architect engaged on the Library project, to seek feedback and consult with members who were not present at the last meeting. After a review of community feedback received thus far, the consultation is on hold, and the consultation strategy will be revisited. Seniors will have an opportunity to provide targeted feedback at a later stage.

The Committee enquired about use of the Library meeting room?

The Acting Manager Library Services will provide the SCC with an update as to when it will be reopened.

4.5 Australian Bureau of Statistics Census 2021 Inclusive Strategies NT

Barbara Quick, Census Inclusive Strategies Manager, and a team from the ABS will be visiting Alice Springs the week of 17 to 23 May. Barbara will present a deputation at the next SCC meeting. Community Development Officer can provide Barbara's contacts if any of the SCC's group or organisation would like to meet with her during those dates.

There is a focus from the ABS on improving participation in the 2021 CENSUS, specifically from Central Australia. The Census provides data on important topics such as populations, rents, mortgages, incomes, religion, languages, housing and more. It helps governments, businesses, researchers, not for profit and community organisations make informed decisions.

5. DEPUTATION:

5.1 Belinda McCulloch - Volunteering NT

Belinda McCulloch provided an overview on how people can connect and and how it can best support the seniors' community with the different organisations.

Volunteering NT is part of Volunteering Australia. It is a not-for-profit organisation, the peak body for volunteering and a volunteer support service, leading the sector in South Australia and the Northern Territory.

- Services include advocacy, promotion, consultancy, training, mentoring and research.
- It provides free and low-cost training for volunteers, volunteer managers/co-ordinators and volunteering-involving organisations. Sessions cover general topics on volunteering and volunteer management as well as mentoring, grant writing, communication, effective recruitment and governance.
- VNews NT newsletters provides up to date information on volunteering
- Volunteering Resource Hub, an initiative of Volunteering Australia, brings together useful, evidence-based and current best practice resources, tools, research and information to support effective volunteer management. It includes over 350 relevant, useful and accessible resources including policies, procedures, tools, videos, templates, guides, research and factsheets.

14.1

- Volunteering Australia has a national database to put up volunteer positions and advertise to prospective volunteers.
- The NT Volunteer of the Year Awards held in October/November highlight exemplary volunteer work and recognise the outstanding contribution of NT volunteers, volunteer involving organisations, corporate volunteering programs and volunteer managers who make an invaluable contribution to our communities.
- National Volunteering Week (17 to 23 May) – 18 May in Alice Springs at the Star of Alice.
- Feedback on what is volunteering and issues surrounding being and how to become a volunteer.

6. OTHER BUSINESS:

6.1 Disability Royal Commission Information Session at ASALC

Sue Jones provided feedback that the attendance for the Disability Royal Commission information session on 28 March 2021 was poor. Some of the people at the pool are not aware that this session is happening.

6.2 New Changerooms at ASALC

Sue Jones commended Council for the new refurbished changerrooms at the pool. They were very nice and clean and would like Council to keep them that way.

6.3 ARRCS Open Day Presentation

Sue Jones attended the Open Day and advised that the information presented was very valuable and important for seniors in the community to be aware of, especially regarding elder abuse.

Discussion ensued about the gap in information provision to seniors and others who need them post Centralian Advocate. What is the best way to disseminate/communicate information?

Community Development Officer mentioned that Kathy Fritz from National Seniors has started a project called Red Centre Post to create printed newsletter for seniors, but will provide update on its status at the next meeting.

The Acting Manager Community and Cultural Development advised that Council's eNewsletter called Council Connects is moving to a magazine style format enabling a wider distribution of information. This is a hard copy of Council and community events printed monthly available from Council reception, Library, Seniors 50 Plus Centre and other locations around town.

Councillor de Brenni asked about the price for printing the Red Centre Post newsletter for seniors. Council officer to provide cost at the next meeting.

Ian Towns advised that Asprint has offered to assist with the printing of the Red Centre Post, but this needs to be clarified with the 50 Plus Committee, whether this cost is free of charge or at a reduced price.

ACTION;

- A. Community Development Officer to invite the speaker at the ARRCS Open Day to an SCC meeting in the future.

- B. Community Development Officer to provide intel on best engagement method of information sharing for seniors
- C. Community Development Officer to liaise with Imparja regarding commitment to local community service more broadly.

6.4 Elder Abuse Awareness Day

Elder Abuse Awareness Day is on June 15 2021. Last year, an interagency campaign was launched to highlight Elder Abuse in the community with Catholic Care NT, Relationships Australia, Coles, COTA and Council.

A meeting will be held to acknowledge the importance of the Elder Abuse Awareness day in the next few weeks. Any organisations that would like to be included can contact the Community Development Officer.

6.5 Seniors Month

Council is holding Still Got Talent on Wednesday 26 August 2021 and the Seniors Morning Tea will be held on Friday 6 August 2021.

COTA's Health and Wellness Seniors Expo will be held on 27 August 2021 on the Council lawns.

6.6 Upcoming Community Projects and Events

Community Development Officer provided the following update:

- Anzac Day Commemorative Services – 25 April at the Garden Cemetery
- Anzac Day Dawn Service – 25 April at 6am with the march at 9:45am, midmorning service at Anzac Oval at 10am and reunion at the Alice Springs Golf Club from 11:30am
- Pets on Parade – 30 May 2021 from 9am to 11am on the Council lawns. The theme this year is aliens versus monsters
- Big Day Out in Harmony – 8 May 2021 from 12pm to 4:30pm on the Council lawns

6.7 Update from the Alice Springs Public Library

- NT Heritage Festival Trivia Night – 20 May, 6:30pm to 9:00pm at the Jump Inn Bar and Restaurant, Traeger Avenue
- Alice Springs Public Library is celebrating Library and Information Week, 17 to 23 May, with some activities being planned

6.8 The National Disability Insurance Scheme (NDIS) Act

Geoff Sloane reported that the NDIS Act is being rewritten and there have been significant changes to the NDIS Act that could be disastrous for people with disability.

ACTION:

Community Development Officer to invite Annette Hiscox from the National Disability Insurance Agency (NDIA) to provide a deputation at the next meeting regarding the changes to the NDIS Act.

6.9 Aged Care Royal Commission

Geoff Sloan noted that the recommendations from the Aged Care Royal Commission have not been undertaken/actioned. How could Council encourage the government to do something about it?

ACTION:

Community Development Officer to send Aged Care report to the SCC and find out its status.

6.10 Seniors Recognition Scheme (SRS)

Geoff Sloane reminded Committee members that the \$500 card for the SRS is due for renewal at the end of this financial year. Participants will need to reapply prior to June 30 2021.

ACTION:

Community Development Officer to send form to SCC members.

7. **NEXT MEETING:**

Wednesday, **19 May 2021** at 4:00pm

8. **CLOSURE OF THE MEETING:** The meeting closed at 5:05pm.

**MINUTES OF THE
TOURISM, EVENTS & PROMOTIONS COMMITTEE MEETING
THURSDAY 22 APRIL 2021 at 4:00PM
ARUNTA ROOM**

1. ATTENDANCE

PRESENT:

Councillor Catherine Satour (Acting Chair)
 Councillor Matthew Paterson (via Zoom)
 Stephen Jarrett, Tourism Central Australia
 Nicole Walsh, Chamber of Commerce Central Australia
 Leon Tripp, Department of the Chief Minister (proxy for Liz Olle)
 Emma Fraser, Tourism NT
 Ali Copley, Red Hot Arts Central Australia
 Lisa-Marie Burgoyne, Community member
 Courtney Organ, Yeperenye Shopping Centre

OFFICERS IN ATTENDANCE:

Kate Walsh, Acting Manager Community & Cultural Development
 Telly Ociones, Executive Assistant (minutes)

APOLOGIES:

Mayor Damien Ryan
 Councillor Jimmy Cocking
 Dale McIver, Community member
 Hannah Smyth, Tourism NT
 Robert Jennings, Chief Executive Officer
 Sabine Taylor, Director Corporate Services

13th Alice Springs Town Council Tourism, Events & Promotions Committee - Attendance List 2018/2019	<i>30 July-20</i>	<i>27 Aug -20</i>	<i>24 Sept - 20</i>	<i>29 Oct - 20</i>	<i>26 Nov - 20</i>	<i>25 Feb - 21</i>	<i>25 Mar - 21</i>	<i>22 April -21</i>
Mayor Damien Ryan	A		✓	A	✓	✓	✓	A
Councillor Catherine Satour				✓	✓	✓	A	✓
Councillor Jimmy Cocking	✓	✓	A	✓	✓	✓	✓	A
Councillor Matthew Paterson				✓	✓	✓	✓	✓
Councillor Marli Banks			✓					
Councillor Jamie de Brenni *		✓						
Nicole Walsh	✓	A	A	✓	A	A	A	✓
Stephen Jarrett	✓	✓	✓	A	A	A	✓	✓
Hannah Smyth <i>(started 26/11/20)</i>					✓	✓	✓	A
Ali Copley						✓	✓	✓
Courtney Organ <i>(started 27/02/20)</i>	A	--	✓	A	--	A	✓	✓
Liz Olle	A	✓	✓	✓	A	✓	A	A
Dale McIver <i>(started 25/02/21)</i>						✓	A	A
Lisa-Marie Burgoyne <i>(started 25/02/21)</i>						✓	✓	✓

*Councillor de Brenni was appointed as the interim acting principal member at a Special Council meeting, 6 August 2020, following the resignation of Mayor Damien Ryan and Deputy Mayor Matt Paterson to run in the NT election.

✓	Attended		A	Apology received
✓ Proxy	Proxy attended in place of committee member		--	No attendance and no apology received
	Not a member			

The meeting opened at 4:00pm.

2. DISCLOSURE OF INTEREST

Nil

3. MINUTES OF PREVIOUS MEETINGS

That the minutes of the Tourism, Events and Promotions Committee meeting held 25 March 2021 be confirmed as a true and correct record of that meeting.

Moved: Stephen Jarrett

Seconded: Leon Tripp

4. BUSINESS ARISING FROM PREVIOUS MINUTES

4.1 Tourism, Events and Promotions Committee Budget (Standing Item)

Acting Manager Community and Cultural Development advised that the total remaining budget for Tourism, Events and Promotions Committee for this financial year is \$17,263.21.

4.2 TEP New General Member

One application from Deanne Fenton was received, and this was endorsed by Council at the Ordinary meeting on 13 April 2021. Deanne is on leave at the moment and will be joining the Committee at the next meeting.

4.4 Bannerconda Locations and Costs

Acting Manager Community and Cultural Development reported that the cost of each bannerconda system is \$1,240.

There are 27 available poles on Barrett Drive. These poles require a contractor to put up the banners. The Council Depot quoted \$15,500 to remove the existing system and install the bannerconda system on these poles.

There are other options in the CBD to put up banners. There are 13 poles that would suit this option on Bath Street, 10 on Railway Terrace and a select few on Gregory Terrace and around the CBD.

Discussion ensued whether bannerconda system is worth installing on Barrett Drive, considering the cost and the number of times they are used by different organisations.

ACTION:

Acting Manager Community and Cultural Development to come back with further information relating to the number of times and users of the poles on Barret Drive.

5. DEPUTATIONS

Nil

6. OTHER BUSINESS

6.1 Community Event Update from Committee Members

- Leon Tripp
 - Summer School Holiday Program with 13,500 attendances at all of the 235 activities for the entire summer holidays.
 - Sitting on the Committee for National NAIDOC Week
 - Parrtjima Festival recorded 23,220 attendances
- Emma Fraser
 - 'Seek Different' campaign is being advertised on TV and all digital platforms, to attract interstate visitation to the Northern Territory
 - Supporting Parrtjima Festival, FabAlice and Wide-Open Space events
 - Art trail campaign launch promoting aboriginal culture
 - Tourism NT has a quick link on its website to promote events/products by registering through the ATDW-online database system. Australian Tourism Data Warehouse (ATDW) online listing has an extensive network of tourism distributors.
- Lisa-Marie Burgoyne
 - Very well attended curator talks all of last week as well some films and Flicker fest program on the weekend.
 - Jon Stevens from The Noiseworks and INXS tomorrow night
 - Totem Theatre – preparing for the first play of the year, The Maids
- Councillor Matthew Paterson
 - Wide Open Spaces next Friday night until Sunday, 30 April to 2 May 2021
- Stephen Jarrett
 - Media coverage around Parrtjima will be airing in due course. There has been some delay due to security breach in Channel 9.
 - Participated in Caravan and Camping shows – Adelaide Show, Sydney Show and Perth Show. A lot of people have booked and planned for the NT.
 - Looking for a replacement for Art Trails Guide
 - Numbers for Visitor Information Center have been very positive
- Ali Copley
 - Street Art Festival funded by NT Major Events will be held at the end of July for ten days. Interstate street artists will be coming to collaborate with local artists
 - Desert Festival will proceed this year in September
- Courtney Organ
 - Lots of construction happening in Yeperenye at the moment
 - Alice Springs Pharmacy reopened today with brand new city look
 - There will be new tenants in Yeperenye in a couple of months

14.2

- Nicole Walsh
 - Lots of people and tourists in town from the Parrtjima Festival and some events in Alice Springs
 - AGES (Annual Geoscience Exploration Seminar) conference this week brought 250 people in town
 - Concentrating on getting some resources to start talking about the good things and positive stories happening in town
 - NT wide business October business planning workshop
 - Business at Sunset events
 - Customer Service Awards
 - Business Excellence Awards
 - Anzac Day at the Races this Sunday
 - Community Benefit Fund – many applications have been recommended to the Minister

- Acting Manager Community and Cultural Development
 - Big Day in Harmony – 8 May 2021 on the Council lawns, a joint event with ASTC and Multicultural Services of Central Australia
 - Night Market – 13 May 2021
 - Pop-up Gallery located next to the Red Centre Kangaroo Books shop– opens until 17 June 2021 from Tuesday to Saturday, 10am to 2pm. Thirty to forty people visit the gallery daily.

- Councillor Catherine Satour
 - National NAIDOC Committee has been working through the program of events and developing ideas to engage visitors and the community, including Aboriginal business forum, youth summit/gathering, etc.
 - National NAIDOC Awards Night on Saturday 3 July 2021 with 2,000 people at the Convention Centre to be broadcast live on SBS
 - Traditional dance groups from interstate will be coming to Alice Springs to have cultural exchange with Arrernte people

6.2 Red Hot Arts Central Australia Representative to TEPC

This will be the last meeting of Ali Copley as she is moving to the Museum Art Gallery in the NT. The Chair thanked Ali for all her input and contribution to this Committee.

7. **NEXT MEETING:** Thursday **20 May 2021**, 4:00pm

8. **CLOSURE OF MEETING:** The meeting closed at 4:32pm

**MINUTES OF THE
TOURISM, EVENTS & PROMOTIONS COMMITTEE MEETING
THURSDAY 20 MAY 2021 at 4:00PM
ARUNTA ROOM**

1. ATTENDANCE

**** NO QUORUM ****

PRESENT:

Mayor Damien Ryan
Councillor Jimmy Cocking (Chair)
Hannah Smyth, Tourism NT
Nicole Walsh, Chamber of Commerce Central Australia (*phone-in*)
Leon Tripp, Department of the Chief Minister (*proxy for Liz Olle*)
Deanne Fenton, Community member

OFFICERS IN ATTENDANCE:

Kiri Milne, Community Development Officer
Alyssa Reid, Community Projects and Events Officer
Telly Ociones, Executive Assistant (minutes)

APOLOGIES:

Councillor Matthew Paterson
Councillor Catherine Satour
Stephen Jarrett, Tourism Central Australia
Lisa-Marie Burgoyne, Community member
Courtney Organ, Yeperenye Shopping Centre
Dale McIver, Community member
Robert Jennings, Chief Executive Officer
Sabine Taylor, Director Corporate Services
Kate Walsh, Acting Manager Community & Cultural Development

13th Alice Springs Town Council Tourism, Events & Promotions Committee - Attendance List 2018/2019	30 July-20	27 Aug -20	24 Sept - 20	29 Oct -20	26 Nov - 20	25 Feb - 21	25 Mar - 21	22 April -21	20 May - 21
Mayor Damien Ryan	A		✓	A	✓	✓	✓	A	✓
Councillor Catherine Satour				✓	✓	✓	A	✓	A
Councillor Jimmy Cocking	✓	✓	A	✓	✓	✓	✓	A	✓
Councillor Matthew Paterson				✓	✓	✓	✓	✓	A
Councillor Marli Banks			✓						
Councillor Jamie de Brenni *		✓							
Nicole Walsh	✓	A	A	✓	A	A	A	✓	✓
Stephen Jarrett	✓	✓	✓	A	A	A	✓	✓	A
Hannah Smyth (<i>started 26/11/20</i>)					✓	✓	✓	A	✓
Deanne Fenton (<i>started 20/05/21</i>)									✓
Courtney Organ (<i>started 27/02/20</i>)	A	--	✓	A	--	A	✓	✓	A
Liz Olle / Leon Tripp	A	✓	✓	✓	A	✓	A	A	✓
Ali Copley						✓	✓	✓	-

Dale Mclver (started 25/02/21))						✓	A	A	A
Lisa-Marie Burgoyne (started 25/02/21))						✓	✓	✓	A

*Councillor de Brenni was appointed as the interim acting principal member at a Special Council meeting, 6 August 2020, following the resignation of Mayor Damien Ryan and Deputy Mayor Matt Paterson to run in the NT election.

✓	Attended		A	Apology received
✓ Proxy	Proxy attended in place of committee member		--	No attendance and no apology received
	Not a member			

The meeting opened at 4:10pm.

2. DISCLOSURE OF INTEREST

Nil

3. MINUTES OF PREVIOUS MEETINGS

RESOLVED:

The minutes of the Tourism, Events and Promotions Committee meeting held 22 April 2021 were noted and will be presented for acceptance at a future meeting.

4. BUSINESS ARISING FROM PREVIOUS MINUTES

4.1 Tourism, Events and Promotions Committee Budget (Standing Item)

The total remaining budget for Tourism, Events and Promotions Committee as at 20 May 2021 is \$12,263.21.

4.2 TEP New General Member

The Chair welcomed Deanne Fenton to the Tourism, Events and Promotions Committee.

4.4 Bannerconda Locations and Costs

Community Projects and Events Officer provided the following options for the bannerconda banner system:

Current Bannerconda Locations	
CBD Streets	Number of Light Poles
Gregory Terrace (from Leichhardt Terrace to Bath Street)	9
Parsons Street	5
Hartley Street (from Stott Terrace to Wills Terrace)	9
Wills Terrace	2
Total	25

New Options	
CBD Streets	Number of Light Poles
Gregory Terrace (<i>from Bath Street to Railway Terrace</i>)	3
Bath Street (<i>from Stott Terrace to Wills Terrace</i>)	13
Railway Terrace	10
Wills Terrace	8 (currently old banner arms up)
Barrett Drive	27 (currently old banner arms up)

Current Annual Use for Banner Systems		
Year	Barrett Drive Poles	Bannerconda
2019	6	7
2020 (COVID-19)	3 bookings (all cancelled)	5
2021	5 (as at 1 May 2021)	8

Events that used the Barrett Drive poles include Red Centre NATS, FabAlice.
 Events that used the Bannerconda systems are more local events such as Australia Day, Anzac Day, NAIDOC, etc.

Costings	
Item	Cost
Bannerconda system (each)	\$1,145 + GST + freight
Depot installation	\$570 per system <i>Confirmed this needs to be charged to TEPC as outside of normal Depot scope</i>
TEPC Budget as at 20 May 2021	\$12,263.21

There are six bannerconda systems that can be installed with the current TEPC budget of \$12,263.21.

The Committee deferred discussion to the next meeting in order to seek further consideration of the matter when the rest of the Committee members are present.

5. DEPUTATIONS

Nil

6. OTHER BUSINESS

6.1 Community Event Update from Committee Members

- Leon Tripp
 - AFL Alice Springs, 4 June 2021 at Traeger Park – Melbourne vs Brisbane Lions

- Hanna Smyth
 - Events brand shoots are almost complete for promotional use on various campaigns
 - Two episodes of MasterChef are airing next month showcasing unique culinary gems in the Territory, featuring Alice Springs including Raylene Brown
 - Community Projects and Events Officer
 - Pets on Parade, 30 May 2021 from 9:00am to 11:00am on the Council lawns. The theme is monsters vs aliens. The parade starts at 8:30am from the Todd Mall Reflection Pond down to Parsons Street, along the river, across Gregory Terrace then on the Council lawns. All donations and proceeds to the Alice Springs Animal Shelter.
 - Finke Night Market – Thursday, 10 June 2021 from 5:00pm to 9:00pm, noting the road closures from 2:00pm to 10:00pm at Gregory Terrace, Todd Street, Parson Street and part of Gregory Terrace.
 - Pop-up Gallery located next to the Red Centre Kangaroo Books shop opens until 17 June 2021 from Tuesday to Saturday, 10am to 2pm. An average of 50 people visits the gallery daily.
 - Mayor Ryan
 - Heritage Festival, 15 to 23 May 2021
 - NT Heritage Trivia Night, 20 May 2021 hosted by Alice Springs Public Library at the Jump Inn, Traeger Avenue
 - Return to Central Australia of the Francis James Gillen photo collection repatriated this week by South Australian Government to be stored at the Strehlow Research Centre, 21 May 2021
 - Box Rally, 22 to 28 May 2021- teams travelling from Alice Springs to Gold Coast via the Gulf of Carpentaria.
 - Skate Park closed indefinitely from today until the safety concerns have been adequately addressed
7. **NEXT MEETING:** Thursday **17 June 2021**, 4:00pm
Deanne Fenton is an apology for this meeting
8. **CLOSURE OF MEETING:** The meeting closed at 4:20pm

MINUTES OF THE CEMETERIES ADVISORY COMMITTEE HELD IN THE ARUNTA MEETING ROOM - CIVIC CENTRE, 93 TODD STREET ON TUESDAY 1 JUNE 2021

PRESENT

Mayor Damien Ryan
 Councillor Glen Auricht
 Councillor Jimmy Cocking (Chair)
 Councillor Matt Paterson
 Ms Meredith Campbell
 Imam Hamdullah
 Mr David Hewitt
 Ms Jennifer Noble
 Pastor Ben Matson
 Ms Emma Wilson

OFFICERS IN ATTENDANCE

Mr Dilip Nellikat - Acting Director Technical Services
 Mr Anthony Geppa - Media Officer
 Mr Michael Harris - Acting Senior Registry Officer
 Ms Stephanie Dominguez - Executive Assistant (Minutes)
 Ms Kristine Capangpangan - Administration Assistant (Observing)

13 th Alice Springs Town Council Cemeteries Advisory Committee (CAC) - Attendance List 2020/2021					
	6 Oct 2020	1 Dec 2020	2 Feb 2021	1 Jun 2021	3 Aug 2021
Mayor Damien Ryan	✓	✓	✓	✓	
Councillor Glen Auricht	✓	✓	✓	✓	
Councillor Jimmy Cocking	✓	✓	✓	✓	
Councillor Matt Paterson	✓	A	✓	✓	
Ms Meredith Campbell	✓	✓	A	✓	
Imam Hamdullah				✓	
Mr David Hewitt	✓	A	✓	✓	
Ms Jennifer Noble				✓	
Pastor Ben Matson				✓	
Ms Emma Wilson				✓	

- ✓ Attended
- A Apology received
- No attendance and no apology recorded
- Not on the Committee at this time

The meeting opened at 12.02 pm with a quorum.

1. APOLOGIES

Pastor Rod Holmes
 Mr Scott Allen - Director Technical Services
 Mr Takudzwa Charlie - Manager Technical Services
 Mr Ben Fitzgerald - Manager Works

The Executive Assistant Technical Services advised the Committee that Pastor Rod Holmes had relocated out of Alice Springs and had tendered his resignation.

CAC 01/06/2021

1.1 Welcome to new members.

The Executive Assistant Technical Services welcomed the following members to the Cemeteries Advisory Committee:

- Imam Hamdullah - Alice Springs Islamic Society
- Ms Jennifer Noble - RSL Alice Springs
- Ms Emma Wilson - Centre Funeral Services
- Pastor Ben Matson - Christian Ministers Association / Fellowship

2. DISCLOSURE OF INTEREST

Nil

3. CORRESPONDENCE

The Committee noted a letter of thanks had been sent to Pastor Rod Holmes on the 10 May 2021 on behalf of Council and the Committee.

4. MINUTES OF PREVIOUS MEETING

4.1 Minutes of the previous meeting held 2 February 2021

RESOLVED:

That the minutes from the Cemeteries Advisory Committee meeting held 2 February 2021 be confirmed as a true and correct record of the proceedings.

Moved: Councillor Auricht

Seconded: Mayor Ryan

CARRIED

4.2 Business Arising from the previous minutes

Mayor Ryan enquired what had caused the delay in regard to progressing the live-streaming at the Garden Cemetery Chapel. The Chair noted this item was covered in the agenda as item 5.2.

5. GENERAL BUSINESS

5.1 Alice Springs Town Council Website - Cemeteries

5.1.1 Funeral Notices - website placement

The Executive Assistant provided some background on initial Committee discussions surrounding the website "Funeral Notices" concept, and opened the Council website for the Committee to see the initial concept and visualize what the committee had proposed since.

*Admin Technical Services left the room at 12:05pm
Admin Technical Services entered the room at 12:07pm
Imam Hamdullah entered the room at 12:07 pm*

Discussion ensued in regard to the new tab on the website effectively working like a Classified page of a newspaper for a range of public notices e.g. funerals, AGM's, notice of a name change (*if legislation allows*), etc. It was mentioned that removing the word "cemeteries" and replacing it with the word funerals which would be more appropriate, and noted a request for the inclusion of contact details for Centre Funeral Services on the page.

Emma Wilson entered the room at 12:11 pm

The Media Officer noted a request for the page to have a 'sign up' function for residents to be emailed relevant public notices and that the website developer would be engaged to further this concept, if approved. The Committee supported the development of this page being funded through an IT budget line.

CAC 01/06/2021

RESOLVED:

It is a recommendation from the Cemeteries Advisory Committee to Council:

That a new “Public Notices” tab be added to the ASTC website that specifically includes funeral notices and other events that require public notices similar to the classified section of the newspaper.

Moved: Jennifer Noble

Seconded: Councillor Auricht

CARRIED

Action:

Once developed, Officers to promote this “Public Notices” page through the Church network in Alice Springs, Radio, the Library, 50+ Centre and Council’s *Community Connect*.

Action:

Officers to write a letter of thanks to the Member for Araluen for her efforts to keep the community informed of Deaths and Funerals in the absence of the Centralian Advocate.

5.1.2 Burial details - page development

The Senior Records Officer updated the Committee in regard to the concept of a page with a search engine function on Council’s website to locate the burial site of a loved one within the Alice Springs Cemeteries. He noted data compilation had been completed and this concept would function through the input of a person’s name which would provide information in regard to the cemetery, row and plot details.

Discussion ensued in regard to incorporating QR functionality, producing a GPS position for the gravesite in addition to the plot and row details, and the potential to indicate if the gravesite was a double interment or if the plot was reserved. The Committee indicated their hesitation for including personal details in regard to a reserved plot and that this could be further developed over time if appropriate.

RESOLVED:

It is a recommendation from the Cemeteries Advisory Committee to Council:

That Council approve the development of a searchable burial details database online with mapping and GPS capability to be integrated appropriately through Council’s website.

Moved: Mayor Ryan

Seconded: Councillor Auricht

CARRIED

5.2 Live Streaming - Garden Cemetery Chapel

The Executive Assistant Technical Services provided an update on behalf of the ICT Manager:

The equipment has arrived, and challenges relating to providing audio have been addressed, which required bringing on an audio technician. Final installation is subject to expert advice on the best way to ensure network connectivity, due to the lack of fixed line internet services at the Chapel. Expected installation of mid-June.

5.3 Outdoor TV Screens - Garden Cemetery Chapel

The Executive Assistant Technical Services advised Officers had obtained quotes for the two (2) televisions and appropriate (weight rated) stands/trolleys, and advised the financial investment for this. It was noted there may be potential delays in supply. The Committee resolved to support the purchase.

14.4

CAC 01/06/2021

RESOLVED:

It is a recommendation from the Cemeteries Advisory Committee to Council:

That Council purchase two large television screens and appropriate trolleys for the use at large funeral services to the value of \$12,000.

Moved: Emma Wilson

Seconded: Councillor Paterson

CARRIED

It was noted that the large fixed television screens on either side of the chapel were not in the ideal position as they caused the audience to need to turn their heads away from the service entirely to be able to view. Officers agreed to investigate possible solutions to this.

Action:

IT Manager and Acting Director Technical Services to investigate options for the relocation or repositioning of the fixed screens inside the chapel.

5.4 Garden of Angels - Rotary / Ly Underdown Project

The Executive Assistant Technical Services provided context on the history of the Rotary - Ly Underdown Project and advised that the Manager Infrastructure met with Virginia Loy, President Rotary (replaced Clive Hale) and David Mortimer recently about progressing and expending funds that Rotary were holding in regard to the project.

The President of Rotary has advised she will work with Council Officers to submit a compliant proposal that considers and adheres to Heritage requirements and Conservation Management Guidelines for the Alice Springs General (Memorial) Cemetery. Officer's noted this updated proposal would be submitted to a future Cemeteries Advisory Committee meeting for this Committee's consideration and endorsement and if suitable the President of Rotary would be invited to perform a deputation.

Action:

Acting Director Technical Services to work with Rotary in regard to the project proposal to ensure its compliance.

5.5 Alice Springs Garden Cemetery - Niche Wall

The Executive Assistant Technical Services provided the Committee with information in regard to the Niche Wall at the Alice Springs Garden Cemetery on behalf of the Manager Works and Director Technical Services.

The Committee resolved the following:

RESOLVED:

It is a recommendation from the Cemeteries Advisory Committee to Council:

That a project in regard to the design and construction of a Niche Wall at the Alice Springs Garden Cemetery be developed as a shovel ready project.

Moved: Jennifer Noble

Seconded: Councillor Auricht

CARRIED

5.6 Anzac Centenary Memorial

This item was moved to Confidential item 10.1 in accordance with Section 293 of the Local Government Act (2019) and regulation 8 & 9 of the Local Government (Administration) Regulations (2008).

CAC 01/06/2021

5.7 Committee Memberships

On behalf of the Director Technical Services, the Executive Assistant Technical Services noted that a number of Committee positions were due to expire in August this year and proposed that all external memberships be extended to August 2022. The Committee resolved to support this recommendation.

RESOLVED:

It is a recommendation from the Cemeteries Advisory Committee to Council:

That all external memberships for the Cemeteries Advisory Committee be extended through until August 2022.

Moved: Mayor Ryan

Seconded: Councillor Auricht

CARRIED

6. OTHER BUSINESS

Nil

7. NEXT MEETING

12noon, Tuesday 3 August 2021

Arunta Meeting Room, Civic Centre - 93 Todd Street Alice Springs

Meeting adjourned at 12:54 pm to resume in Confidential.

Moved: Councillor Paterson

Seconded: Mayor Ryan

CARRIED

14.4

RECOMMENDATIONS OF TECHNICAL SERVICES

1. Funeral notices - website placement (Agenda Item 5.1.1)

RESOLVED:

That it be a recommendation from the Cemeteries Advisory Committee to Council

That a new “Public Notices” tab be added to the ASTC website that specifically includes funeral notices and other events that require public notices similar to the classified section of the newspaper.

2. Burial details - page development (Agenda Item 5.1.2)

RESOLVED:

That it be a recommendation from the Cemeteries Advisory Committee to Council

That Council approve the development of a searchable burial details database online with mapping and GPS capability to be integrated appropriately through Council’s website.

3. Outdoor TV Screens - Garden Cemetery Chapel (Agenda Item 5.3)

RESOLVED:

That it be a recommendation from the Cemeteries Advisory Committee to Council

That Council purchase two large television screens and appropriate trolleys for the use at large funeral services to the value of \$12,000.

4. Alice Springs Garden Cemetery - Niche Wall (Agenda Item 5.5)

RESOLVED:

That it be a recommendation from the Cemeteries Advisory Committee to Council

That a project in regard to the design and construction of a Niche Wall at the Alice Springs Garden Cemetery be developed as a shovel ready project.

5. Committee Memberships (Agenda Item 5.7)

RESOLVED:

That it be a recommendation from the Cemeteries Advisory Committee to Council

That all external memberships for the Cemeteries Advisory Committee be extended through until August 2022.