

Your rates for 2026/2027

There has been an increase of 4.7% overall for rates and 5.92% for waste charges this year.

Two waste drop-off vouchers may be included with your 2026/2027 rates notice - each can be used as payment for a load of domestic waste at Council's Regional Waste Management Facility (terms and conditions apply).

How your rates are calculated

Council uses a number of rating zones in the municipality based on planning zones, as described by the Northern Territory Planning Scheme's zoning maps for Alice Springs. Levied rates are set for each rating zone.

Your rates are calculated as the greater of a percentage of the unimproved capital value of your land, or at the minimum rate, dependent on your property's zoning.

Property (land only) valuations are determined by the Valuer-General and performed every three years.

Early Bird Draw – WIN a rates refund!

Pay your annual rates and charges (and any arrears) IN FULL by the first instalment date (Friday 4, September 2026) and you could win a rates refund!

TEN winners will be drawn by the Mayor on Wednesday, 23 September 2026. Names will be published on Council's website, social media channels and in the Centralian Today on Thursday, 1 October 2026.

The Early Bird Draw applies to individuals only (being a natural person, not companies, government bodies, or incorporated bodies), who are entered in the Early Bird Draw to win a refund on their rates not exceeding \$3,000. Waste management and collection charges are not included in the refund.

Permit No. TLP 1215

How to pay your rates

EzyBill

Sign up to EzyBill here alicesprings.ezybill.com.au to have your Rate Notice delivered electronically to your nominated email address.

BPAY View

Register for BPAY View to manage your rates via online banking by following the links on Council's website.

BPAY

Available through your participating financial institution and by quoting the BPAY biller code and reference number, as shown on your rates notice.

Online Payments

Make payments directly by following the online payment links on Council's website.

In Person

Cash, MasterCard, Visa or cheque payments accepted at the Civic Centre 93 Todd Street, between 8am-5pm weekdays.

Mail

Post cheques or money orders, payable to *Alice Springs Town Council* to: Alice Springs Town Council, PO Box 1071, Alice Springs NT 0871

**Credit card surcharges apply until 30 September 2026.*

Phone

Pay with MasterCard or Visa by calling: 1300 437 967

Direct Debit

Direct Debit Application forms are available from Council's website and Civic Centre. This will authorise Council to debit your bank account weekly, fortnightly, annually or by instalment, as arranged.

Payroll Deduction

NT Government employees and certain organisations may pay their rates via regular **payroll deductions** – contact Council's Rates Officers for details. Please note, ratepayers remain responsible for ensuring payments are made in full by the instalment due dates.

Concessions for Pensioners

Concessions for **eligible pensioners** are automatically included on the rates notice. If you have not received your concession, please contact Council's Rates Officers.

Other Concessions

In compliance with Council's Rates Concession Policy, ratepayers applying for other **approved concessions** must do so before the first instalment due date.

Your Rates 2026/2027



astc@astc.nt.gov.au

Together for Alice

For further information, please contact Council on (08) 8950 0500



Alice Springs Town Council Civic Centre, 93 Todd Street
Monday to Friday, 8am-5pm | (08) 8950 0500



Message from the Mayor

Dear Resident,

Alice Springs is a town with a strong sense of community, built on the contribution of the people who live, work and invest here.

Alice Springs is a place that we are proud to call home – a place where families can thrive, businesses can grow and community life can flourish.

The services, facilities and projects delivered by Council are made possible through the contribution of our ratepayers and the dedication of the people who work for our community every day. From maintaining our parks, streets and public spaces to delivering programs, services and infrastructure, Council staff take great pride in supporting our town.

This year, Council will continue investing in the programs, services, infrastructure and public spaces that help make Alice Springs a great place to live, while planning for the future needs of our community.

We know the best outcomes come from working together, and we remain committed to listening to and working alongside residents, businesses, community organisations and Traditional Owners as we continue building a strong and vibrant future for Alice Springs.

Thank you for your ongoing contribution to our community.

Asta Hill, Mayor



Council's Budget for 2026/2027

Council's expenditure budget has been based on five strategic objectives:

1. A great place to live, every day: Through planning for upgraded and new facilities, Council will bring Alice Springs' unique character and landscape to life while activating key spaces across the municipality.

Highlights include:

- » Todd Mall Upgrades- \$8.9M
- » Alice Springs Public Library- \$4.5M
- » Alice Springs Aquatic & Leisure Centre (ASALC)- \$1M

2. A safe, supported and strong community: Alice Springs is a town where people feel safe in their homes and public spaces, supported during times of vulnerability or crisis, and confident that safety is approached through prevention, partnership and community wellbeing.

Highlights include:

- » Road and Footpath Program- \$1M
- » Gap Road Strategic Upgrade- \$1.85M

3. A healthy & resilient natural environment: Council cares for its natural environment and builds resilience to climate change by protecting local ecosystems, reducing environmental impacts, and leading by example in sustainability and renewable energy. **Highlights include:**

- » ASALC solar & heat pump- \$1.75M
- » Regional Waste Management compactor- \$750,000
- » Greening Strategy Initiatives- \$150,000

4. A thriving and sustainable local economy: Council will proactively pursue opportunities to support local business owners in Alice Springs and encourage the creativity and ingenuity that makes our region unique. **Highlights include:**

- » Sports Masterplan- \$100,000
- » Community Inclusion Plan- \$75,000
- » Reframing The Alice Campaign- \$50,000

5. Community-led governance and civic participation:

Council commits to demonstrating our rigorous and thoughtful decision-making process at every available opportunity. We commit to true and genuine consultation with the residents of Alice Springs to create a vibrant and liveable town. **Measures of success include:**

- » Council Community Grants Program- \$210,000

When to pay your rates

If paying your rates in full, payment must be made by the first instalment date of Friday, 4 September 2026. Alternatively, rates can be paid in four equal instalments, before or on the following dates:

- » **1st Instalment** – Friday, 4 September 2026
- » **2nd Instalment** – Friday, 6 November 2026
- » **3rd Instalment** – Friday, 5 February 2027
- » **4th Instalment** – Friday, 9 April 2027

If instalments are not received by the due dates, a penalty will apply on the outstanding amount from the due date until the date payment is received. This penalty is 18% per annum and calculated on a daily basis. All remaining instalments are due on the dates specified and will not incur a penalty unless overdue.

If you experience difficulty paying your rates, please contact a Rates Officer on (08) 8950 500 to discuss and avoid potential cost recovery procedures.

Where do your rates go?

*The indicative spend for every \$100

