

ASALC LEARN TO SWIM TERMS & CONDITIONS



The following terms and conditions apply to this application for enrolment in the Alice Springs Learn to Swim program. Terms and Conditions will apply until further notice. Alice Springs Aquatic and Leisure Centre reserves the right to change terms and conditions at any point. Any changes to the terms and conditions will be notified in writing on the ASALC website - <http://www.alicesprings.nt.gov.au/recreation/alice-springs-aquatic-and-leisure-centre/>

Enrolment: Payment is to be made in full at the time of enrolment. All fees are non – transferable and non refundable.

Re-Enrolment: Bookings for the following term will be taken in the last week of each government school term at reception. Payment is due at time of booking.

ASALC Cancellation: Any cancellation of lessons by ASALC will automatically be credited back into the family account

Family Cancellation: Credits will only be considered under the following guidelines

- Major injury/illness
- Other extenuating circumstances.

Medical certificates must be received or adequate documentation provided. All approval for credit is at the discretion of the Programs Coordinator.

If for any reason you are unable to commit to the term, we recommend not enrolling in the program and returning the following term. Any missed lessons due to holidays, work related events, religious reasons and/or general illness will not warrant a credit or refund.

Discounts

Discounts apply to families with 2 or more children. Second child will receive a 5% discount and third or children thereafter will receive 10% off the term fees.

Vouchers

We accept all \$100 NT Government and Water Safety Awareness Program (WSAP) vouchers. Vouchers must be provided at time of booking if they are to be used for the current term or lodged in the family account as credit for future use when received.

Make up Lesson policy:

- All participants will receive a maximum of 1 make up lesson per term for a lesson being missed whatever the reason being.
- Make-up lessons **MUST** be taken within the term of missed lesson
- Make up lessons must be pre booked with reception
- If you cancel or fail to attend your make-up lesson this lesson will then be forfeit

Changing Lesson Times/Days

Change of lesson times and days is subject to availability and must be done at reception via email info@asalc.com.au in person or phone 89504360

Change of swim levels

Change of swim levels needs to be approved by the Programs Coordinator in consultation with instructor or by parent returning a booking slip signed by instructor to reception.

Teacher Changes

ASALC will make the best attempts to ensure consistency of instructors throughout the term. However, no guarantees can be given.

Infant/Toddler lessons

Parents are required to be in the water with their child for all Wonder and Courage 1 - 3 classes.

Healthy swimming

- **All children 3 years of age and under or not toilet trained MUST wear waterproof nappies at all times in the water.**
- Please shower before entering the pool

If you or your child has had diarrhoea or vomiting in the past 2 weeks, please do not swim.

SIGNATURES

I/We have read and agree to all Learn to Swim Terms and Conditions.

Parent/Guardian Signature:

Name (please print):

Date: