

## HOW YOUR RATES ARE CALCULATED

Your rates are calculated as the greater of a percentage of the unimproved capital value of your land, or as the minimum rate of \$954 for farmland and residential property, or \$1006 for each commercial property.

Council uses a number of rating zones in the municipality based on planning zones in the zoning maps for Alice Springs (in the Northern Territory Planning Scheme). The rates levied are set for each rating zone.

Property (land only) valuations are determined by the Valuer-General. Valuations are performed every three years. The last valuation was completed in early 2010, setting values as at June 2009.

## CONCESSIONS FOR PENSIONERS

Concessions for eligible pensioners should automatically be included on the rates notice.

If you find this is not the case please contact Council.

## OTHER CONCESSIONS

Under Council's Revenue Policy ratepayers intending to apply for any other type of concession allowed therein must do so before the first instalment falls due.

## WHEN TO PAY YOUR RATES

If you do not wish to use the instalment method for paying your rates your rates will be payable in full by the first instalment date (2nd September 2011). Alternatively your rates can be paid in four equal instalments before or on the following dates:

- **First Instalment – Friday, 2nd September, 2011**
- **Second Instalment – Friday, 4th November, 2011**
- **Third Instalment – Friday, 3rd February, 2012**
- **Fourth Instalment – Friday, 13th April, 2012**

Please note: you will not receive any reminders in regard to your instalment dates

If your instalment is not received by the due date a penalty will apply on the outstanding instalment from the due date until the date of payment. This penalty will be 19% per annum, calculated on a daily basis. All other instalments will still be due on the date specified above and will not incur a penalty unless they become overdue.

If you are having difficulty paying by the due date, please make a simple phone call to the Rates Officer on (08) 8950 0500 to save embarrassment and possible recovery costs.

## THE FOLLOWING CHARGES NOW APPLY

- Please ensure correct reference details are used while making payment. Failure to do so may incur a charge.
- Payment made by Debit Card – \$0.49 per transaction
- Payment made by Credit Card – 0.5% of transaction value

## HOW TO PAY YOUR RATES

### Online Payments

Log on to Council's website, [www.alicesprings.nt.gov.au](http://www.alicesprings.nt.gov.au) and follow the payment links.

### In Person

Make your payment at the Civic Centre on Todd Street from 8am to 5pm weekdays by cheque, cash, MasterCard, or Visa.

### Mail

Post a cheque or money order with the deposit slip from your rates notice to:  
Alice Springs Town Council, PO Box 1071,  
Alice Springs NT 0871.

### Phone

Phone 1300 437 967 with your MasterCard, or Visa details.

### BPAY

Contact your participating bank to make payment directly from your cheque, saving or credit card account. Just quote the biller code and reference number as indicated by the BPAY logo on your rates notice.

### At Any Bank

Pay at any bank by cash or cheque. Please ensure the bank uses the reference number on the deposit slip attached to the rates notice, to guarantee your payment is correctly credited to your rates assessment number. (Fees may apply)

### Direct Debit

Complete an application form, which is available from Council's website, [www.alicesprings.nt.gov.au](http://www.alicesprings.nt.gov.au) or from the Civic Centre. Council will then be authorised to draw on your account on the instalment dates that rates are due.

### Payroll Deduction

Employees of NT Government and some other organisations can pay their rates through regular payroll deductions.

**Please note: Ratepayers remain responsible for ensuring payments are made in full by the instalment due dates.**

Alice Springs Town Council  
Office Hours 8am to 5pm  
PO Box 1071  
Alice Springs NT 0871

Telephone: (08) 8950 0500  
Fax: (08) 8953 0558  
Email: [astc@astc.nt.gov.au](mailto:astc@astc.nt.gov.au)  
Web: [www.alicesprings.nt.gov.au](http://www.alicesprings.nt.gov.au)



# Working for the community



## YOUR RATES 2011/12

Please contact the friendly  
Council staff for further  
information.



## A MESSAGE FROM THE MAYOR

Dear Resident,

Rate revenue has been increased by 5.80% this financial year in another responsive and responsible budget that will ensure the advancement of the Alice Springs community.

Total expenditure (less depreciation) is \$25.4 million with \$18.9 million coming from rates and annual charges and the balance from grants, income and other fees.

Council's Municipal Plan aims to further strengthen core services and fund other important initiatives.

In 2011/12 I look forward to continuing the development of the Anzac Oval Facility and the refurbishments of public toilets in the municipality as well as providing more Rangers to enforce Council by-laws.

**Damien Ryan**  
Mayor, Alice Springs

## COUNCIL'S BUDGET FOR 2011/12

Council's budget has been based on six strategic goals outlined in the Strategic Plan 2010-2015

**Economic:** A growing and dynamic economic base underpinning strong employment (\$2.9M)

Key actions include:

- Road reseal
- Footpath and tree planting programs
- Tourism, Event and Promotions
- Charles Darwin University Sponsorships



**Social Infrastructure and Programs :** A united and healthy community proud of its history, heritage, arts and culture (\$4.9M)

Key actions include:

- Sport & Recreation
- Library Services
- Community Grants
- Youth Projects & Support
- Seniors Activities and Development

**Environment:** A town at the forefront of management of its arid land natural resources (\$4.2M)

Key actions include:

- Waste Management
- Solar Cities
- Graffiti and Litter Control



**Development:** A town developed to reflect its environment and the desires amenity of its residents (\$1.1M)

Key actions include:

- Cemeteries
- Public Toilets

**Public Order and Safety:** A community with a perception of high public safety (\$1.1M)

Key actions include:

- Security Lighting
- Animal Control
- Rangers

**Organisation:** An organisation dedicated to good governance effective leadership and the provision of high quality services (\$10.5M)

Key actions include:

- Staff Training & Development
- Financial Management & Administration
- Support for Elected Members

## YOUR RATES FOR 2011/12

There are some changes to your rates and charges for this year. Rate increases have been necessary in order to keep up with inflation and meet the increased costs of providing core services.

The rate revenue for 2011/12 represents a 5.80% increase on the previous year.

Household waste collection fees for a 240 litre bin have increased by \$27 closing the gap between costs to Council and charges levied. The waste management charge has remained unchanged at \$47.

## THE EARLY BIRD DRAW

– WIN A RATES REFUND –

Pay your full annual rates and charges (and any arrears) by the first instalment date of 2nd September 2011 and you could win a rates refund! Or a free pass to the landfill.

Winners will be drawn by Mayor Damien Ryan on 14th September 2011 and their names published in the Centralian Advocate on 23rd September 2011.

The Early Bird Draw applies only to individuals (being a natural person, not companies, government bodies, or incorporated bodies), who are entered in the Early Bird Draw to win a refund on their rates not exceeding \$3,000. The refund does not include the cost of waste management charges. The Free pass to the landfill is to the value of 1 free trailer load of rubbish. Permit No. AS03/11.

## DONATE TO THE LIBRARY

The Alice Springs Public Library has recently received 'Deductible Gift Recipient' status with the Australian Taxation Office. This means the Library can accept tax deductible donations of \$2 or more from individuals, philanthropic trusts, business and community organisations.



Members of the community now have the ability to support their library directly and claim a tax deduction on that support!

Donations to the Library Gift Fund will be spent on Library programming or special projects.

For more information please contact the Library on (08) 8950 0555.